

Virginia Truck Center, Inc.
dba Excel Truck Group (Dealer)
3243 Lee Highway
Weyers Cave, VA 24486
P: (540) 234-0999
F: (540) 234-0996



739

BILL TO
SERVICE WARRANTY - CUMMINS - & WCMS



P: (630) 566-1266
F:

DELIVER TO
ROYAL 3 INC (ZIGI FREIGHT) - 143552
6850 W 63RD STREET
CHICAGO IL 60638
P: (630) 566-1266
F:

SERVICE INVOICE: RA102023376:01

DATE ARRIVED		DATE INVOICE	SALES TYPE	ADVISOR	TERMS	CUSTOMER REFERENCE		
12/17/2024 3:07:42PM		12/26/2024	SWCM	M. Kline	INT	16855607		
YEAR	MAKE	MODEL	VIN	CUSTOMER UNIT #	ENGINE HOURS	IN SERVICE	Component Serial #	ODOMETER
2022	FTL	PT126SLP	3AKJHHFG4NSNM4004		0	5/6/2022	80389088	293000

Sold Operations

JOB #1 ISXC1 Water Pump R/R - Cummins ISX

CLAIM NUMBER# 102023376
COMPLAINT LEAKING COOLANT AT WATERPUMP
CAUSE
CORRECTION VERIFIED WATER PUMP IS LEAKING, DRAINED COOLANT. REMOVED WATER PUMP.
INSTALLED NEW WATER PUMP. REFILLED WITH COOLANT. ADDED COOLANT AS NEEDED.
ROAD TEST

QTY	ITEM	DESCRIPTION	UNIT PRICE	EXTD PRICE
1	102C/3678724	"SEAL,O RING"		
1	102C/3690234	"SEAL,O RING"		
1	102C/5719747	"CORE,WATER PUMP"		
3	102J/OWI AMAB53	ALLIANCE OAT ELC 50/50 6/1 GAL		
	LABOR ISXC1	Water Pump R/R - Cummins ISX		

INVOICE REPRINT

AUTHORIZED BY _____ DATE _____

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Weyers Cave, VA 24486
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SERVICE ORDER: RA102023376:02

Tag Number: 3042
License Plate Number:

SOLD TO BUYER

ROYAL 3 INC (ZIGI FREIGHT) - 143552
CHICAGO IL 60638
P: (630) 566-1266
F:

SHIP TO BUYER

ROYAL 3 INC (ZIGI FREIGHT) - 143552
6850 W 63RD STREET
CHICAGO IL 60638
P: (630) 566-1266
F:

DATE ARRIVED		DATE INVOICE	SALES TYPE	ADVISOR	TERMS	PO #		
12/17/2024 3:07:42PM		12/27/2024	SR	M. Kline	CASH	nc		
YEAR	MAKE	MODEL	VIN	CUSTOMER UNIT #	ENGINE HOURS	IN SERVICE	Component Serial #	ODOMETER
2022	FTL	PT126SLP	3AKJHHFG4NSNM4004		0	5/6/2022	80389088	293000

Sold Operations

JOB #2 FCOMP Free Complimentary Inspection
COMPLAINT Free Complimentary Inspection
CAUSE
CORRECTION (12/26/24 1720) PERFORMED F-COMP: OK

QTY	ITEM	DESCRIPTION	UNIT PRICE	EXTD PRICE
	LABOR FCOMP	Free Complimentary Inspection		0.00
Prepay: \$0.00 Parts: \$0.00 Labor: \$0.00 Misc: \$0.00 Sublet: \$0.00				\$0.00
Sold Operations Totals				Prepay: \$0.00 Parts: \$0.00 Labor: \$0.00 Misc: \$0.00 Sublet: \$0.00 \$0.00

PARTS RETURN POLICY:
Special order and electrical parts are not returnable. All returnable parts are subject to a 20% handling charge. All claims and return parts must be accompanied by this invoice. We are not responsible for labor on part not installed by our shop. Cores must be returned within 15 days to receive credit.

PLEASE SEE LAST PAGE FOR GENERAL TERMS AND CONDITIONS THAT ARE PART HEREOF.

Branch 102 Service hours
Heavy Duty Service
7:00AM - 9:00PM M-F
7:00AM - 1:00PM Sat
Sunday: Closed
Trailer/Body Shop
7:00AM - 5:00PM M-F
Sat & Sun: Closed

	ESTIMATED	BILLED
LABOR		\$0.00
PARTS		\$0.00
MISC		\$0.00
SUBLET		\$0.00
PREPAY		\$0.00
SUBTOTAL		\$0.00
SHOP SUPPLIES		\$0.00
MISC SUPPLIES		\$0.00
TAX		\$0.00
TOTAL		\$0.00

X
PRINT NAME

X
SIGNATURE OF PERSON RESPONSIBLE OR AGENT FOR PERSON RESPONSIBLE FOR PAYMENT.

Please Remit Payment to:
Excel Truck Group
P.O. Box 7178
Roanoke, VA 24019

Virginia Truck Center, Inc.
dba Excel Truck Group (Dealer)
3243 Lee Highway
Weyers Cave, VA 24486
P: (540) 234-0999
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Sold Operations

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COMPLAINT Free Complimentary Inspection
CAUSE
CORRECTION (12/26/24 1720) PERFORMED F-COMP: OK

QTY	ITEM	DESCRIPTION	UNIT PRICE	EXTD PRICE
	LABOR FCOMP	Free Complimentary Inspection		0.00
Prepay: \$0.00 Parts: \$0.00 Labor: \$0.00 Misc: \$0.00 Sublet: \$0.00				\$0.00

JOB #3 RECALL RECALLS

COMPLAINT RECALLS; SF685 A
CAUSE
CORRECTION (12/27/24 1720) PERFORMED RECALL SF685A. INSTALLED CTP PER RECALL INSTRUCTIONS.

QTY	ITEM	DESCRIPTION	UNIT PRICE	EXTD PRICE
1	102F/25-SF685-000	KIT - SF685 CAMPAIGN		
	LABOR RECALL	RECALLS		

Sold Operations Totals	Prepay: \$0.00 Parts: \$0.00 Labor: \$0.00 Misc: \$0.00 Sublet: \$0.00	\$0.00
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x

Rafael Oliveira

PRINT NAME

x

[Signature]

SIGNATURE OF PERSON RESPONSIBLE OR AGENT FOR PERSON RESPONSIBLE FOR PAYMENT.

Branch 102 Service hours

Heavy Duty Service
7:00AM - 10:00PM M-F
8:00AM - 3:00PM Sat
Sunday: Closed

Trailer/Body Shop
7:00AM - 5:00PM M-F
Sat & Sun: Closed

ESTIMATED

BILLED

	ESTIMATED	BILLED
LABOR		\$0.00
PARTS		\$0.00
MISC		\$0.00
SUBLET		\$0.00
PREPAY		\$0.00
SUBTOTAL		\$0.00
SHOP SUPPLIES		\$0.00
MISC SUPPLIES		\$0.00
TAX		\$0.00
TOTAL		\$0.00

Please Remit Payment to:

Excel Truck Group
P.O. Box 7178
Roanoke, VA 24019

EXCEL TRUCK GROUP General TERMS AND CONDITIONS

The terms and conditions set forth below, together with the provisions on the front side of any Service Write Up or other purchase order for parts and services (together, an "Order"), shall constitute all of the terms and conditions of a purchase and sale transaction between Dealer and the Vehicle Owner and/or other responsible purchaser (individually and collectively, "Buyer") unless Dealer has expressly agreed otherwise in a separate written document manually signed by Dealer. As used herein the term "Products" shall refer to the vehicles, trailers, parts, labor and other items that are the subject of an Order, and the term "Dealer" shall refer to the specific and independent entity with which Buyer has placed an Order.

1. **Warranties and Disclaimers.** All Products are sold subject to the applicable manufacturer's or supplier's warranties and disclaimers. Dealer makes no warranties with respect to these items. Dealer warrants items repaired, maintained or serviced by Dealer against defects resulting directly and solely from defects in its workmanship discovered within 60 days or 10,000 miles after such defective workmanship is rendered, whichever first occurs, subject to the provisions hereof. Existence of the defect must be brought to Dealer's attention during the warranty period. Dealer agrees to provide labor and materials at the place where the work was originally performed as needed to repair or replace defects covered by this warranty. THE WARRANTIES AND AGREEMENTS HEREIN SET FORTH ARE EXCLUSIVE AND ARE EXPRESSLY IN LIEU OF ALL OTHER WARRANTIES AND AGREEMENTS, EXPRESS, IMPLIED OR STATUTORY. WITHOUT LIMITING THE GENERALITY OF THE FOREGOING, DEALER HEREBY DISCLAIMS ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. Buyer's sole and exclusive remedies and causes of action are limited to those set forth herein. DEALER SHALL HAVE NO LIABILITY FOR INCIDENTAL, SPECIAL, CONSEQUENTIAL, INDIRECT, PROGRESSIVE OR PUNITIVE DAMAGES OR LOST PROFITS.

2. **Payment and Charges.** If credit has been extended, payment of parts and service invoices is due in full on the 10th day of the month following the date of the invoice. In the event of nonpayment of any indebtedness within 10 days of when due, Buyer shall pay a late charge of 2% per month computed on the unpaid indebtedness.

3. **Storage Fees; Personal Property.** Storage charges of \$30.00 per day will apply to each vehicle and/trailer not removed by Buyer from Dealer's premises within 14 days after Dealer notifies Buyer of its availability for pick-up. Dealer shall not be responsible for any property located in or on the vehicle and/or trailer, including cargo or personal property stored therein or thereon.

4. **Force Majeure.** Dealer shall not be liable for any failure or delay in performance of its obligations related to a "Force Majeure," meaning all circumstances and actions beyond the direct and immediate control of Dealer, including without limitation Acts of God, war and riot, pandemic, intervention of authorities or agencies of government, strikes, lockouts, or other industrial disturbances, shortages or delay in supply of Products from manufacturers or in the supply of fuel, power or component parts.

5. **Miscellaneous.** Each Order shall be governed by the laws of the Commonwealth of Virginia. Exclusive venue for any actions arising with respect to an Order or any Product shall lie exclusively in the state courts in Botetourt County, Virginia, to whose personal jurisdiction Buyer submits. No modifications or waiver of these Terms and Conditions shall be effective unless in writing. No failure or delay by Dealer in enforcing any of its rights hereunder shall constitute a waiver of such rights either in such instance or any future instances. Buyer shall reimburse Dealer for all costs and expenses, including legal fees, incurred by Dealer in collecting amounts due Dealer by Buyer and/or arising out of Buyer's breach hereof. Buyer consents to the use by Dealer and manufacturers of repair order data for analysis purposes or for use in direct marketing and communication support.