



VOLVO & Mack Trucks of Waco

1287 Sun Valley Road Waco, TX 76706
Phone: (254) 662-0911 Fax: (254) 662-0558
Toll Free: (888) 221-7622
www.volvomackwaco.com

Remit Payment to: P.O. Box 609 Hewitt, TX 76643

*** Customer Review ***

Date / Time: 1/22/2025 3:06:44PM
Repair Order: 95114
Customer: 109962
Branch: Waco
Invoice Total: \$1,503.63

Cash

Page 1 of 2

Bill To: ZIGI FREIGHT
4058 W LAWRENCE AVE
CHICAGO, IL 606302825

Ship To: ZIGI FREIGHT
6850 W 63RD ST
CHICAGO, IL 60638-4026

Customer P/O Created By Completion Date
szapata

Unit Number: MP2088 **Model Year:** 2020 **Make/Model:** Mack ANTHEM
Type: Truck **VIN:** 1M1AN4GY1LM017928 **Meter:** 576366 Miles
In-Service Date: 11/18/2019 **ECM Reading:** 25016

Task: 1 I22 **22 Point Safety Inspection** **Department:** Service

Complaint: 22 Point Safety Inspection-WACO

Correction: 1/20/2025 12:10:45 PM 5001 m666814

CAC hose att turbo side leak factory clamps
cab shock leak oil driver side

Supp.	Part	Description / Ref Number	U/M	Quantity	Price	Ext Price
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Labor Quote: 0.01

Task 1 Subtotals:	Parts:	\$0.00
	Labor:	\$0.01
	Miscellaneous:	(\$0.01)
Task 1 Totals:		\$0.00

Task: 2 51-000000 **General Accessories** **Department:** Service

WarrMack

Complaint: SC0472 - Bendix ABS ECU

Cause: NEEDED RECALL

Correction: 1/20/2025 12:27:32 PM 6501 unit is not eligible for update

SRT: 1700-22-03-11 RVXX2409-ABS

HRS: 0.16

Supp.	Part	Description / Ref Number	U/M	Quantity	Price	Ext Price
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Task 2 Subtotals:	Parts:	\$0.00
Hours:0.16	Labor:	\$0.00
Task 2 Totals:		\$0.00

Task: 3 45-000000 **Engine System** **Department:** Service

Complaint: C/A BROKE BELT, NOTE CUSTOMER STATES COOLANT FAULT CODE CUSTOMER STATES IT RELATED

Cause: 1/20/2025 12:02:40 PM 5001 m666814 moved truck to shop for check broke belt found water pump clutch look on water pump
belt sis missing need new water pump and belt p/a for

Correction: 1/22/2025 12:20:36 PM 5001 m666814 moved truck to shop for r/r new water pump r/r new gasket and bolts kits r/r new fan
belt r/i coolant and top off coolant and check working good done moved truck to reedy line

Supp.	Part	Description / Ref Number	U/M	Quantity	Price	Ext Price
	ShopSup	Shop Supplies	Misc	1.00	60.31	60.31
	RC AFRNA003	NOAT EXTEND LIFE COOLANT	Part	EA	18.67	37.34
	8116-73424	3M SFC CND DISC 3 CRS	Part	EA	6.41	6.41
	8116-9182	DIELECTRIC GREASE 1/3OZ	Part	EA	7.44	7.44
	24152057	COOLANT PUMP KIT H	Part	EA	535.76	535.76
	24152057-C	COOLANT PUMP KIT H - Core	Inherent	1.00	125.00	125.00
	24171419	BELT	Part	EA	65.19	65.19
	Freight	Freight	Misc	1.00	57.50	57.50



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<u>Customer P/O</u>	<u>Created By</u>	<u>Completion Date</u>
24152057-C	szapata	
COOLANT PUMP KIT H - Core	Part	(1.00) 125.00 (125.00)
Task 3 Subtotals:		Parts: \$652.14
		Core Chg: \$125.00
		Core Ret: (\$125.00)
Hours:3.45		Labor: \$670.16
		Miscellaneous: \$117.81
		Task 3 Totals: \$1,440.11

CUSTOMER REVIEW

Payment Method

Cash

Totals

Total Parts:	\$652.14
Total Core Chg:	\$125.00
Total Core Ret:	(\$125.00)
Total EHC:	\$0.00
Total Labor:	\$670.17
Total Miscellaneous:	\$117.80
Invoice Subtotal:	\$1,440.11
Total Tax:	\$63.52
Invoiced Total:	\$1,503.63

We value our customer's feedback! If you receive a survey regarding your recent repair at our dealership, we hope you're able to answer that you were Very Satisfied with your repair and you're Very Likely to recommend our dealership and the Volvo & Mack brands. We would love to hear about your experience at our dealership via customersatisfaction@volvomackwaco.com

Cash customers: No vehicle will be released without payment in full. Payment is due 10 days from date of the invoice for customers with accounts at VOLVO & Mack Trucks of Waco. Upon failure to make payment when due, the Repair Order/Account may be declared delinquent and customer will be liable for all collection costs including attorney's fees and court costs. Any vehicle remaining at VOLVO & Mack Trucks of Waco in excess of seven (7) days from date of invoice with unpaid charges will be assessed a \$15.00 per day storage charge.

EXCLUSION OF WARRANTIES

Any warranties on parts and accessories sold are made by the manufacturer. The undersigned purchaser agrees that dealer makes no warranties of any kind, express or implied, and disclaims all warranties of merchantability or fitness for a particular purpose on parts/accessories purchased and that in no event shall dealer be liable for incidental or consequential damages or commercial losses arising out of such purchases. Further, the undersigned agrees that dealer provides no warranties as to the parts/accessories being of merchantable quality or that they will enable any vehicle or any of its systems to perform with reasonable safety, efficiency or comfort.

Any complaint regarding workmanship on repairs performed by this dealership must be brought to the attention of this dealership within 30 days of invoice date or it will be deemed waived for all purposes. This statement does not constitute a warranty for any purpose.