



TOTAL TRUCK CARE

LOVE'S
0370 Hubbard, OH TRUCKCARE
2586 N. Main Street Hubbard , OH 44425
(330) 534-1800

WORK ORDER # : 4005521766
WORK ORDER DATE : 12/11/2024
CLOSE DATE :
SERVICE TYPE : Roadside

SHIP TO : ROYAL3 INC(3687146)
6850 W 63RD STREET
CHICAGO , IL 60638
(630) 485-7370

SOLD TO : Freightliner Warranty(3744389)
4555 N Channel Ave
Portland , OR 97217

BILL TO : Freightliner Warranty(3744389)
4555 N Channel Ave
Portland , OR 97217

<input checked="" type="checkbox"/> TRACTOR #	VIN #	YEAR	MAKE	MILEAGE	PLATE#/STATE	ENGINE
749	3AKJHHDR2PSNM3960	2022	FREIGHTLINER	376260	P1150993/IL	DETROIT
<input type="checkbox"/> TRAILER #	VIN #	YEAR	MAKE	HUBOMETER	PLATE#/STATE	REEFER #
APU# / HOURS	ADDITIONAL UNIT	START TIME	END TIME	DRIVER NAME	DRIVER CONTACT	
		12/11/2024 130902	12/11/2024 155651	Osmani	3053014609	
Authorization #	AUTHORIZATION NAME	PAY TYPE	PO#	PO ISSUED BY	DR#	
370W	ERIC MILLER	Freightliner Wnty				

COMPLAINT :
Complaint #1 Tractor/Other- Charging System- Road Call for Truck not Starting.\ISNYDER\2024-12-11\09:57`

DESCRIPTION	MECHANIC	UOM	QUANTITY	LIST PRICE	PRODUCT	LABOR	EXTENSION
Starter MIB 9TA0579		EA	1.00	432.59	432.59	0.00	432.59
Drive Time	Ryan Riffe	EA	1.90	130.00	0.00	130.00	247.00
032-002CC - STARTER SYSTEM DIAG	Ryan Riffe	EA	1.10	130.00	0.00	130.00	143.00
155-6030A - STARTER R&R	Ryan Riffe	EA	0.90	130.00	0.00	130.00	117.00
939-6010A - ADMIN	Ryan Riffe	EA	0.30	130.00	0.00	130.00	39.00
						Parts	432.59
						Labor	546.00
						Tires	0.00
						Fees	0.00
						Customer Discount*	0.00
						Site Discount	0.00
						Tax	0.00
						Total	978.59

* Customer Discount may include coupons, MLR rewards, and applicable discounts

SERVICE COMMENTS: Technician dispatched to Pilot in North Lima for a truck that wouldn't start. Upon arrival, tech tested the truck and verified the no start concern - starter was not turning over. Tested battery pack and found the battery pack to test good at 12.68V. Tested voltage/voltage drop at the starter, the starter relay and the alternator and all showed good as well. Determined that the issue was with the starter. Called dealer to verify availability of part and then dispatched to dealer to pick up starter. Returned to site and replaced starter. Reconnected all cables to starter, alternator and batteries. Turned ignition key and truck started with no issues. Departed store 10:00 - Arrived on site at 10:30 Departed to dealer 11:30 - returned to site 12:25 Departed site 4:00 - returned to store 4:30 \ISNYDER\12/11/2024\16:56`



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*****This is an Estimate*****

Driver Signature :

Service Location: 10920 SR-7 NORTH LIMA OH 44452

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