

CUSTOMER #: Z7370C  
UNIT# 834  
ZIGI /ROYAL FREIGHT INC  
ROYAL 3 FREIGHT  
6850 WEST 63RD ST  
CHICAGO, IL 60638  
HOME:872-800-8639 CONT:973-653-6781  
BUS: 973-653-6781 CELL:973-653-6781

98726CS

INVOICE

PAGE 1



M&K Truck Centers | Chicago Mack  
7900 Bulldog Drive | Summit, IL 60501  
p: 708.594.5151 | f: 708.594.1616  
mktruckcenters.com

REMIT TO ADDRESS  
P.O. BOX 268 - BYRON CENTER, MI 49315

SERVICE ADVISOR: 1023 MIKE SMARSH

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG
MAROON	22	MACK AN64T	1M1AN4GY2NM023465		428534/428534	T834

DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
30APR21	DD19FEB21		21:26 11NOV24		215.00	CHG	25NOV24

R.O. OPENED      READY      OPTIONS: DLR:5181D

22:44 01NOV24      09:02 25NOV24

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A HAS LOW COOLANT WARNING ON, PER ZIGI THEY REPLACED SENSOR LAMP STILL  
ON GET ESTIMATE

CAUSE: SEE LINE F.

C01 SEE LINE F

2041WMKPL (N/C)  
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00  
428534

\*\*\*\*\*

B YELLOW ENGINE SYMBOL ON CONSTANTLY LEFT SIDE OF DASH DIAGNOSE & GET  
ESTIMATE

CAUSE: SEE LINE G.

C1 SEE LINE G

2041WMKPL (N/C)  
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00  
428534

\*\*\*\*\*

C NO CRANK, NO FIRE WHEN KEY TURNED, GET ESTIMATE  
CAUSE: SEE LINE H.

C01 SEE LINE H

2041WMKPL (N/C)  
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00  
428534

\*\*\*\*\*

D PER ZIGI SHOP HAS OIL LEAK REAR OF ENGINE AREA POSSIBLE TIMING PLATE  
CAUSE: SEE LINE I.

C01 SEE LINE I

2041WMKPL (N/C)  
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE D: 0.00  
428534

\*\*\*\*\*

E PERFORM FINAL CHECK AFTER REPAIRS ARE COMPLETED  
CAUSE: SEE LINE I.

C45 SEE LINE I

1620WMKPL (N/C)

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		PARTS AMOUNT	
		GAS, OIL, LUBE	
		SUBLET AMOUNT	
		MISC. CHARGES	
		TOTAL CHARGES	
		LESS INSURANCE	
(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)	CUSTOMER SIGNATURE	SALES TAX	
		PLEASE PAY THIS AMOUNT	

ALL PARTS NEW UNLESS SPECIFIED OTHERWISE.

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PARTS:		0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE E:	0.00

428534

\*\*\*\*\*

F\*\* LOW COOLANT WARNING ON.

CAUSE: COOLANT TANK AND HARNESS FAILED.

2612030201 EXPANSION TANK, REPLACEMENT

1029 NANCE,DAVID LIC#: M663184

WMACK

(N/C)

1 22327276 WIRES

(N/C)

1 23915461LP COOLANT TANK

(N/C)

4 980881 CABLE TIE

(N/C)

2 22203894 CABLE TIE

(N/C)

3711030209 JUMPER HARNESS, REPLACEMENT

1029 NANCE,DAVID LIC#: M663184

WMACK

(N/C)

1700160301 DIAGNOSTIC TIME

1029 NANCE,DAVID LIC#: M663184

WMACK

(N/C)

FC: PART#: 23915461 COUNT: 1

CLAIM TYPE: 1

AUTH CODE:

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE F: 0.00

428534

11/4/24 2041 FOUND ENGINE COOLANT LEVEL SENSOR/SWITCH CIRCUIT OPEN  
P255613. CHECK SENSOR ON SURGE TANK. FOUND PLASTIC STUCK INSIDE HOLE.  
NEEDS NEW SURGE TANK WITH NEW SENSOR. CHECK WIRES. FOUND PIGTAIL FOR  
COOLANT SENSOR NOT MAKING GOOD CONTACT. NEEDS NEW HARNESS.  
1029 REMOVED AND REPLACE TOP RAD COOLANT TANK AND HARNESS AS  
NEEDED.

\*\*\*\*\*

G\*\* YELLOW ENGINE SYMBOL ON CONSTANTLY LEFT SIDE OF DASH.

CAUSE: DEF SENSOR FAILED.

2589030205 AFTERTREATMENT DIESEL EXHAUST FLUID

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		MISC. CHARGES	
		TOTAL CHARGES	
		LESS INSURANCE	
		SALES TAX	
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------	--------	------	------	-------	------	-----	-------

(DEF) TANK, LEVEL SENSOR, REPLACEMENT

1029 NANCE,DAVID LIC#: M663184

WMACK

(N/C)

1 24383068 LEVEL SENSOR

(N/C)

1 24399920 WIRES

(N/C)

6 25154460 CABLE TIE

(N/C)

6 25164660 CABLE TIE

(N/C)

3700030301 JUMPER HARNESS, REPLACEMENT

1029 NANCE,DAVID LIC#: M663184

WMACK

(N/C)

1700220306 ACCESSORY KIT, PROGRAMMING

1029 NANCE,DAVID LIC#: M663184

WMACK

(N/C)

1700160301 DIAGNOSTIC TIME

1029 NANCE,DAVID LIC#: M663184

WMACK

(N/C)

FC: PART#: 24383068 COUNT: 1

CLAIM TYPE: 1

AUTH CODE:

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE G: 0.00

428534

11/4/24 2041 CONNECT COMPUTER AND CHECK FOR ACTIVE CODES. FOUND

REDUCTANT TANK TEMP SENSOR CIRCUIT RANGE /PERFORMANCE SIGNAL

PLAUSIBILITY FAILURE P205B64. FOLLOW DIAG AND FOUND UNIT NEEDS NEW DEF

LEVEL SENSOR.

1029 REMOVED DEF TANK AND REPLACED SENDING UNIT AND HARNESS AS

NEEDED. INSTALL NEW SOFTWARE AS NEEDED.

\*\*\*\*\*

H\*\* NO CRANK, NO FIRE WHEN KEY TURNED.

CAUSE: STARTER FAILED.

3311030201 STARTER MOTOR, REPLACEMENT

1029 NANCE,DAVID LIC#: M663184

WMACK

(N/C)

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#### DESCRIPTION

#### TOTALS

LABOR AMOUNT

PARTS AMOUNT

GAS, OIL, LUBE

SUBLET AMOUNT

MISC. CHARGES

TOTAL CHARGES

LESS INSURANCE

SALES TAX

PLEASE PAY  
THIS AMOUNT

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

CUSTOMER SIGNATURE

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22:44 01NOV24      09:02 25NOV24

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
	1	22398223	STARTER MOTOR				(N/C)
	FC:	PART#:	22398223	COUNT: 1			
	CLAIM TYPE:	1					
	AUTH CODE:	6					

PARTS:      0.00      LABOR:      0.00      OTHER:      0.00      TOTAL LINE H:      0.00  
428534

11/4/24 2041 TRY TO START TRUCK OUTSIDE - NO START. HIT STARTER A  
FEW TIMES - NO LUCK. TOW TRUCK TO SHOP. FOUND STARTER FAILED.  
1029 REMOVED AND REPLACED FAILED STARTER AS NEEDED.

\*\*\*\*\*

I\*\* ENGINE OIL LEAKS.

CAUSE: TIMING PLATE FAILED. / REPTO COVER LEAKING.

2152030204 TIMING GEAR PLATE, REPLACEMENT

1029 NANCE,DAVID LIC#: M663184

WMACK

							(N/C)
1	24459407	TIMING GEAR PLATE					(N/C)
2	984738	FLANGE SCREW					(N/C)
1	22081687	IDLER GEAR					(N/C)
1	21050240	FLANGE SCREW					(N/C)
1	24429533	CONNECTION PIPE					(N/C)
11	994448	FLANGE SCREW					(N/C)
1	976068	O-RING					(N/C)
4	20852765	SEALING RING					(N/C)
1	21007187	GASKET					(N/C)
1	21545619	V-CLAMP					(N/C)
1	21095721	GASKET					(N/C)
1	21060426	V-CLAMP					(N/C)
2	60114460	STUD					(N/C)
2	990951	FLANGE LOCK NUT					(N/C)
10	984758	FLANGE SCREW					(N/C)
12	22936956	SPACER SLEEVE					(N/C)
6	60112885	FLANGE SCREW					(N/C)
6	60113828	SCREW					(N/C)

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SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

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22:44 01NOV24		09:02 25NOV24						

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
	4	984050	HEXAGON NUT				(N/C)
	1	22585398	PIPE				(N/C)
	1	22304900	PIPE				(N/C)
	30	25154460	CABLE TIE				(N/C)
	30	25164660	CABLE TIE				(N/C)
	4	WUR89093	WURTH BRAKE CLEAN				(N/C)
	2	RC-PAI16MKRD	MACK ENGINE RED				(N/C)
	1	FREIGHT	FREIGHT				(N/C)
	1	21293367	SEALING STRIP				(N/C)
	-1	20541940	SEALING STRIP				(N/C)
	2	24016949	SEALANT				(N/C)
	3	21087716	RETAINER				(N/C)
	1	24476465	WIRES				(N/C)
	3	983472	CABLE TIE				(N/C)
	1	NAP05381	CARB CLEANER				(N/C)
	1100010301	SEIZED FASTENER, REMOVE					
		1029 NANCE,DAVID LIC#: M663184					
		WMACK					(N/C)
	2152030309	GASKET, UPPER TIMING GEAR COVER,					
		REPLACEMENT VALVE COVER REMOVED					
		1029 NANCE,DAVID LIC#: M663184					
		WMACK					(N/C)
	2115030301	SEALING STRIP, VALVE COVER,					
		REPLACEMENT UPPER VALVE COVER, REMOVED					
		1029 NANCE,DAVID LIC#: M663184					
		WMACK					(N/C)
	2115030401	SEALING STRIP, VALVE COVER,					
		REPLACEMENT LOWER VALVE COVER REMOVED					
		1029 NANCE,DAVID LIC#: M663184					
		WMACK					(N/C)
	4912030504	COOLANT HOSE, TRANSMISSION OIL COOLER,					
		REPLACEMENT TRANSMISSION REMOVED					
		1029 NANCE,DAVID LIC#: M663184					
		WMACK					(N/C)

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2861030301	WIRING HARNESS, UNIT INJECTORS, REPLACEMENT VALVE COVER, REMOVED						
1029	NANCE,DAVID LIC#: M663184						
	WMACK						(N/C)
1700160301	DIAGNOSTIC TIME						
1029	NANCE,DAVID LIC#: M663184						
	WMACK						(N/C)
4821030301	GASKET, PTO COVER PLATE, REPLACEMENT						
1029	NANCE,DAVID LIC#: M663184						
	WMACK						(N/C)
1700160301	DIAGNOSTIC TIME						
1029	NANCE,DAVID LIC#: M663184						
	WMACK						(N/C)
FC:							
PART#:	24459407/976068						
COUNT:	1						
CLAIM TYPE:	1						
AUTH CODE:							

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE I: 0.00

428534 FREIGHT EMERGENCY 1008666807.

2041 INSPECT FOR OIL LEAKS AND TAKE PICS.

1029 FOUND LEAK AT TIMING PLATE. STEAM CLEAN ENGINE AND TRANS. RAN UNIT UP TO TEMP. RECHECK FOR OIL LEAKS. NEED TO REPLACE TIMING PLATE. DRAIN OIL AND COOLANT. DISASSEMBLE AND REMOVE TRANS. HAD TO CUT OFF SEIZED COOLANT LINES FROM TRANS. REMOVED ALL TIMING GEARS AND TIMING PLATE. CLEAN BLOCK AND ALL PARTS. INSTALL NEW TIMING PLATE. INSTALL ALL TIMING GEARS. REPLACE LOWER IDLE GEAR FROM DAMAGE REMOVING FROM TIMING PLATE. SET BACKLASH. REASSEMBLE ALL COMPONENTS WITH NEW GASKETS AND HARDWARE AS NEEDED. HAD TO REPLACE REAR INJECTOR HARNESS FROM ALL PLASTIC ALL CAME APART ON REMOVING. REINSTALL TRANS WITH NEW COOLANT LINES. FILL OIL AND COOLANT. START AND RUN UNIT. RECHECK FOR LEAKS - ALL GOOD.

1620 ROAD TEST.

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CUSTOMER #: Z7370C  
UNIT# 834  
ZIGI /ROYAL FREIGHT INC  
ROYAL 3 FREIGHT  
6850 WEST 63RD ST  
CHICAGO, IL 60638  
HOME:872-800-8639 CONT:973-653-6781  
BUS: 973-653-6781 CELL:973-653-6781

98726CS

INVOICE

PAGE 7



M&K Truck Centers | Chicago Mack  
7900 Bulldog Drive | Summit, IL 60501  
p: 708.594.5151 | f: 708.594.1616  
mktruckcenters.com

REMIT TO ADDRESS  
P.O. BOX 268 - BYRON CENTER, MI 49315

SERVICE ADVISOR: 1023 MIKE SMARSH

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG
MAROON	22	MACK AN64T	1M1AN4GY2NM023465		428534/428534	T834

DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
30APR21	DD19FEB21		21:26 11NOV24		215.00	CHG	25NOV24

R.O. OPENED      READY      OPTIONS: DLR:5181D

22:44 01NOV24      09:02 25NOV24

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

1029 CHECK FOR LEAKS. FOUND REPTO COVER LEAKING. REMOVE COVER AND  
REPLACE O-RING AS NEEDED.

\*\*\*\*\*

J\*\* PERFORM SC0472 BENDIX ABS ECU (C0400).  
CAUSE: C0400.

1700220311 CAMPAIGN, PROGRAMMING

1029 NANCE,DAVID LIC#: M663184

WMACK

(N/C)

FC: PART#: 23103632 COUNT: 0

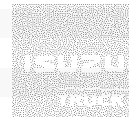
CLAIM TYPE: 3

AUTH CODE: C0400

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE J: 0.00  
428534 1029 PERFORMED BENDIX ECU UPDATE.

\*\*\*\*\*

Thank you for choosing M&K Truck Centers as  
your maintenance provider. We would  
appreciate your feedback regarding how we  
were able to meet your needs. You may  
receive a short emailed survey. Please take  
a moment to respond.



ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE  
INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE  
SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO  
OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE  
VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED  
UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY  
ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS  
CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT  
NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY  
MANUFACTURER'S REPRESENTATIVE.

STATEMENT OF DISCLAIMER

The factory warranty constitutes all  
of the warranties with respect to  
the sale of this item/items. The  
Seller hereby expressly disclaims all  
warranties either express or  
implied, including any implied  
warranty of merchantability or  
fitness for a particular purpose.  
Seller neither assumes nor  
authorizes any other person to  
assume for it any liability in  
connection with the sale of this  
item/items.

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

CUSTOMER SIGNATURE

ALL PARTS NEW UNLESS SPECIFIED OTHERWISE.

CUSTOMER COPY