

Virginia Truck Center of Richmond,
Inc.
dba Excel Truck Group (Dealer)
901 W. Hundred Road
Chester, VA 23836
P: (804) 768-4600
F: (804) 768-1681



SERVICE ORDER: RA203023898
ESTIMATE: 18883414
Tag Number: 1640
License Plate Number:

SOLD TO BUYER

BRZ - 115066
8225 LECLAIRE AVE
BURBANK IL 60459
P: (708) 303-5150
F:



SHIP TO BUYER

BRZ - 115066
8225 LECLAIRE AVE
BURBANK IL 60459
P: (708) 303-5150
F:

DATE ARRIVED		DATE INVOICE	SALES TYPE	ADVISOR	TERMS	PO #		
10/25/2024 12:00:00AM			SRMK	K. Kaysen	CASH			
YEAR	MAKE	MODEL	VIN	CUSTOMER UNIT #	ENGINE HOURS	IN SERVICE	Component Serial #	ODOMETER
2022	MACK	AN64T	1M1AN4GY0NM023464	MP2163	17,768			472793

Sold Operations

JOB #1 EA01 EXPRESS ASSESSMENT

COMPLAINT CAUSE CUSTOMER STATES TRUCK IS OVERHEATING AND KEEPS SHUTTING DOWN CHECK AND ADVISE -

CORRECTION While inspecting the truck I found that the bearing in the water pump is bad and caused the belt to snap. The water pump and belt will need to be replaced. Also would go back with new coolant because it has lost a significant amount of it.

QTY	ITEM	DESCRIPTION	UNIT PRICE	EXTD PRICE
	LABOR EA01	EXPRESS ASSESSMENT		

JOB #4 FCOMP Free Complimentary Inspection

COMPLAINT CAUSE Free Complimentary Inspection -

CORRECTION Completed the inspection and found the following

uneven wear on rear drive axle tires

No visible fire ext.

coolant low (see RO)

missing belt (see RO)

QTY	ITEM	DESCRIPTION	UNIT PRICE	EXTD PRICE
	LABOR FCOMP	Free Complimentary Inspection		



Sold Operations (Cont.)

JOB #5 DRTR01 TOWING - REINSTALL DRIVESHAFT/AXLES (PAIR OF AXLES) AND CHECK FLUIDS

COMPLAINT TOWING - REINSTALL DRIVESHAFT

CAUSE

CORRECTION Installed section of driveshaft with new hardware to be able to pull the truck into the shop.

QTY	ITEM	DESCRIPTION	UNIT PRICE	EXTD PRICE
4	203F/23-12891-175	"SCREW-SOCKETHEAD 12PT,1/2-20,		
	LABOR DRTR01	TOWING - REINSTALL DRIVESHAFT/AXLES (PAIR OF A		

JOB #6 EA01 EXPRESS ASSESSMENT

COMPLAINT CUSTOMER STATES TRUCK IS OVERHEATING AND KEEPS SHUTTING DOWN CHECK AND ADVISE -
DIAGNOSTIC SOFTWARE HOOK UP FEE

CAUSE While inspecting the truck I found that the bearing in the water pump is bad and caused the belt to snap. The water pump and belt will need to be replaced. Also would go back with new coolant because it has lost a significant amount of it. Quick look to

CORRECTION Removed water pump. found fan hub was also damaged. Fan is under warranty so started dissassembly.

QTY	ITEM	DESCRIPTION	UNIT PRICE	EXTD PRICE
3	203J/SLO 550041810	COOLANT:ROTELLA ELC NF 50/50 1		
1	203P/24152058	COOLANT PUMP KIT HDE11-13		
1	203P/24152058-CORE	COOLANT PUMP KIT HDE11-13		
1	203P/21103569	RUBBER MOULDING		
-1	203P/24152058-CORE	COOLANT PUMP KIT HDE11-13		
	LABOR MKCS01	R/R WATER PUMP & BELT		

JOB #8 MS16 Fan Clutch Application Specific

COMPLAINT Fan Clutch -

CAUSE

CORRECTION Brought truck in and drained coolant. Removed fenders to gain access to the area. Removed upper surge tank and all piping. Loosened radiator mounts and slid unit forward. Removed fan hub assembly and shroud as one. Replaced fan hub. Reinstalled fan hub and shroud. Installed new water pump while fan was out. Did not have coolant filter to replace filter. Checked belt drive and installed new main belt. Re installed coolant res and upper radiator pipe. Put coolant back in unit. Pressure washed off engine and sent for road test.

QTY	ITEM	DESCRIPTION	UNIT PRICE	EXTD PRICE
1	203P/24437931	FAN CLUTCH		
1	203P/24171419	BELT		
	LABOR MS16	Fan Clutch		

Sold Operations Totals

Prepay: \$0.00 Parts: \$0.00 Labor: \$0.00 Misc: \$0.00 Sublet: \$0.00

\$0.00



PARTS RETURN POLICY:
Special order and electrical parts are not returnable. All returnable parts are subject to a 20% handling charge. All claims and return parts must be accompanied by this invoice. We are not responsible for labor on part not installed by our shop. Cores must be returned within 15 days to receive credit.

PLEASE SEE LAST PAGE FOR GENERAL TERMS AND CONDITIONS THAT ARE PART HEREOF.

X

PRINT NAME

X

SIGNATURE OF PERSON RESPONSIBLE OR AGENT FOR PERSON RESPONSIBLE FOR PAYMENT.

Branch 203 Service hours

Heavy Duty Service
7:00AM - 10:00PM M-F
7:00AM - 3:00PM Sat
Sunday: Closed

Trailer/Body Shop
7:30AM - 4:00PM
Sat & Sun: Closed

	ESTIMATED	BILLED
LABOR		\$0.00
PARTS		\$0.00
MISC		\$0.00
SUBLET		\$0.00
PREPAY		\$0.00
SUBTOTAL		\$0.00
SHOP SUPPLIES		\$0.00
MISC SUPPLIES		\$0.00
TAX		\$0.00
TOTAL		\$0.00

Please Remit Payment to:
Excel Truck Group
P.O Box 7178
Roanoke, VA 24019

EXCEL TRUCK GROUP General TERMS AND CONDITIONS

The terms and conditions set forth below, together with the provisions on the front side of any Service Write Up or other purchase order for parts and services (together, an "Order"), shall constitute all of the terms and conditions of a purchase and sale transaction between Dealer and the Vehicle Owner and/or other responsible purchaser (individually and collectively, "Buyer") unless Dealer has expressly agreed otherwise in a separate written document manually signed by Dealer. As used herein the term "Products" shall refer to the vehicles, trailers, parts, labor and other items that are the subject of an Order, and the term "Dealer" shall refer to the specific and independent entity with which Buyer has placed an Order.

1. Warranties and Disclaimers. All Products are sold subject to the applicable manufacturer's or supplier's warranties and disclaimers. Dealer makes no warranties with respect to these items. Dealer warrants items repaired, maintained or serviced by Dealer against defects resulting directly and solely from defects in its workmanship discovered within 60 days or 10,000 miles after such defective workmanship is rendered, whichever first occurs, subject to the provisions hereof. Existence of the defect must be brought to Dealer's attention during the warranty period. Dealer agrees to provide labor and materials at the place where the work was originally performed as needed to repair or replace defects covered by this warranty. THE WARRANTIES AND AGREEMENTS HEREIN SET FORTH ARE EXCLUSIVE AND ARE EXPRESSLY IN LIEU OF ALL OTHER WARRANTIES AND AGREEMENTS, EXPRESS, IMPLIED OR STATUTORY. WITHOUT LIMITING THE GENERALITY OF THE FOREGOING, DEALER HEREBY DISCLAIMS ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. Buyer's sole and exclusive remedies and causes of action are limited to those set forth herein. DEALER SHALL HAVE NO LIABILITY FOR INCIDENTAL, SPECIAL, CONSEQUENTIAL, INDIRECT, PROGRESSIVE OR PUNITIVE DAMAGES OR LOST PROFITS.

2. Payment and Charges. If credit has been extended, payment of parts and service invoices is due in full on the 10th day of the month following the date of the invoice. In the event of nonpayment of any indebtedness within 10 days of when due, Buyer shall pay a late charge of 2% per month computed on the unpaid indebtedness.

3. Storage Fees; Personal Property. Storage charges of \$30.00 per day will apply to each vehicle and/trailer not removed by Buyer from Dealer's premises within 14 days after Dealer notifies Buyer of its availability for pick-up. Dealer shall not be responsible for any property located in or on the vehicle and/or trailer, including cargo or personal property stored therein or thereon.

4. Force Majeure. Dealer shall not be liable for any failure or delay in performance of its obligations related to a "Force Majeure," meaning all circumstances and actions beyond the direct and immediate control of Dealer, including without limitation Acts of God, war and riot, pandemic, intervention of authorities or agencies of government, strikes, lockouts, or other industrial disturbances, shortages or delay in supply of Products from manufacturers or in the supply of fuel, power or component parts.

5. Miscellaneous. Each Order shall be governed by the laws of the Commonwealth of Virginia. Exclusive venue for any actions arising with respect to an Order or any Product shall lie exclusively in the state courts in Botetourt County, Virginia, to whose personal jurisdiction Buyer submits. No modifications or waiver of these Terms and Conditions shall be effective unless in writing. No failure or delay by Dealer in enforcing any of its rights hereunder shall constitute a waiver of such rights either in such instance or any future instances. Buyer shall reimburse Dealer for all costs and expenses, including legal fees, incurred by Dealer in collecting amounts due Dealer by Buyer and/or arising out of Buyer's breach hereof. Buyer consents to the use by Dealer and manufacturers of repair order data for analysis purposes or for use in direct marketing and communication support.