



WORK ORDER #: 7590017163

#BARCD# 7590017163  
STM AT PILOT CHEYENNE, WY  
2401 CLEAR CREEK PKWY

CHEYENNE, WY 82007

307/635-2138

PAGE: 1

CUSTOMER: ROYAL 3  
0110759 6850 W 63RD STREET  
CHICAGO, IL 60638

#430

BUSINESS: 307/635-2138 0

SALESMAN: 75900  
WRK ORD DATE: 10/18/24

VEHICLE: 2023 HYUNDAI  
LICENSE: 455917T IN MILEAGE: 155916  
DUE: 10/18/24

PRODUCT	MECHANIC	QUANTITY	PRICE	F.E.T.	EXTENSION
MOP:EFS LOC:SHOP DRIVER:BRYAN C#:5616768014 AUTH'D:JOSH C#:6305660552 TRAILER#:PTLZ244787 TIRE:295/75R22.5 CONCERN:REPAIR RRO TRAILER CAUSE: PERFECT PUNCTURE IN TREAD CURE: DISMOUNTED RRO TIRE. REPAIRED WITH 1/2 PLUG PATCH REMOUNTED TIRE, AIRED TO 100 PSI, OILED STUDS/LUGS/PADS, CLEANED SURFACES, TORQUED TO 475 FT LBS. RETORQUE REQUIRED IN 50-100 MILES					
TRUCK TIRE FLAT REPAIR LABOR 100		1	54.99		54.99
TMC recommends lug nuts be rechecked between 50/100 miles after service. TMC recommends lug nuts be torqued to 450-500 FT LBS. Driver Witnessed Torque. Driver Signature: _____					
1/2 PLUG AND PATCH KIT 200		1	12.99		12.99
SERVICE SUPPLIES 240			5.50		5.50
MERCHANDISE:					18.49
LABOR:					54.99
SALES TAX:					4.41
WORK ORDER TOTAL:					77.89
*****THIS IS NOT AN INVOICE***** *****DO NOT PAY FROM THIS FORM*****					
thank you for choosing southern tire mart @ pilot 759 1-307-475-6022 2401 clear creek parkway , cheyenne , wy 82007 stmp759@stmpilot.com					

**PLEASE REMIT To:**

Dept. 6412  
P.O. Box 11407  
Birmingham, AL 35246-6412

PRINTED NAME/CUSTOMER SIGNATURE



INVOICE #: 7590017163

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PAGE: 1

307/635-2138

CUSTOMER: ROYAL 3  
0110759 6850 W 63RD STREET  
CHICAGO, IL 60638

#730

BUSINESS: 307/635-2138 0

SALESMAN: 75900

VEHICLE: 2023 HYUNDAI

LICENSE: 455917T IN MILEAGE: 155916

INVOICE DATE: 10/18/24

DUE: 10/18/24

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LABOR:					54.99
SALES TAX:					4.41
INVOICE TOTAL:					77.89
*****THIS IS A REPRINTED INVOICE*****					
CHECK					77.89
Check Verification #:					40207
thank you for choosing southern tire mart @ pilot 759 1-307-475-6022					

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STM AT PILOT CHEYENNE, WY

PAGE: 2

CUSTOMER: ROYAL 3

PRODUCT	MECHANIC	QUANTITY	PRICE	F.E.T.	EXTENSION
2401 clear creek parkway , cheyenne , wy 82007    stmp759@stmpilot.com					

**PLEASE REMIT To:**

Dept. 8412  
P.O. Box 11407  
Birmingham, AL 35246-8412

PRINTED NAME/CUSTOMER SIGNATURE



## Southern Tire Mart at Pilot Flying J Nationwide Limited Warranty

Your satisfaction is very important to us! If for any reason you are not satisfied with the service you received or we have not exceeded your expectations, please contact the General Manager, of the Southern Tire Mart at Pilot Flying J Store where service was provided.

### **WHAT IS WARRANTIED AND FOR HOW LONG?**

#### **PARTS:**

Southern Tire Mart at Pilot Flying J warrants to the original purchaser that parts purchased and installed, at any Southern Tire Mart at Pilot Flying J Store, will be, at our sole discretion, repaired or replaced without additional charge if they fail, due to a defect, for a period of one **(1) year from the date of purchase**. Southern Tire Mart at Pilot Flying J honors the manufacturer's warranties on all parts that we sell.

#### **SERVICE (LABOR):**

Southern Tire Mart at Pilot Flying J warrants, to the original purchaser, that Service work (labor) performed at a Southern Tire Mart at Pilot Flying J is warranted to be free from defect in workmanship for **(120) days from the original date of service as stated on the customer's original invoice**.

#### **USED TIRES:**

If you purchase a used tire at a Southern Tire Mart at Pilot Flying J Store and the tire fails due to a defect within **(30) days of purchase**, we will, at our sole discretion, repair or replace the used tire. Maximum reimbursable amount is the original invoice total for repair/replacement of used tires outside of Southern Tire Mart at Pilot Flying J. Used tires purchased from, but not installed by Southern Tire Mart at Pilot Flying J are sold "as is".

#### **NEW TIRES and BATTERIES:**

New tires and batteries are warranted separately by the manufacturer and not included in this warranty. Manufacturer warranties that do not specifically cover labor expense will be the responsibility of the customer. New tire warranties may be handled in a reimbursement capacity following manufacturer review of the alleged defective product. Southern Tire Mart at Pilot Flying J is not responsible for denial of said claims.

#### **ELECTRICAL:**

No returns of electrical parts, replacement or defective electrical parts. Southern Tire Mart at Pilot Flying J accepts no responsibility for improper diagnosis or installation performed by the customer.

#### **EXCLUSIONS:**

Consumable materials and parts (such as antifreeze, oil, and filters) are not included in this warranty. Additionally, the Southern Tire Mart at Pilot Flying J warranty shall not apply and shall become null and void if:

1. Customer supplied parts installed at STMP are not warrantable and customer should refer to where parts were originally purchased.
2. The guest declined recommended parts, products and /or services required for satisfactory and / or safe vehicle performance; or...
3. The Vehicle is not serviced in the manner and at the times recommended by the manufacturer or does not receive ordinary and necessary maintenance in accordance with recognized standards and practices in the trucking industry; or...
4. The Vehicle is in an accident, driven recklessly; misused, neglected, used off-road, altered from the manufacture's original design or specification or serviced in connection with a warranty claim without prior written approval of Pilot Flying J; or...
5. New and retread tire "road hazard failure" defined as a tire that becomes unserviceable due to cuts, non-repairable punctures or impact damage, is not warrantable under this limited warranty.

#### **DISCLAIMER AND LIMITATIONS:**

***Southern Tire Mart at Pilot Flying J's limit of liability is the purchase price of the original invoice. In no event shall Southern Tire Mart at Pilot Flying J will be liable for any loss of actual or anticipated profits, loss of anticipated business, cost of substitute products or services, rental or substitute equipment, progressive damages, loss of use or downtime costs or delay claims (whether direct or indirect) nor for any other special, indirect, incidental or consequential damages arising out of or relating to this Southern Tire Mart at Pilot Flying J Warranty.***

#### **FEES AND TAXES NOT INCLUDED:**

Some states and/or local governments may require a tax on a portion of warranty repairs or their parts. Where applicable law allows, you, the customer, must pay the tax.

#### **WHERE CAN YOU OBTAIN WARRANTY SERVICE?**

No warranty will be honored without strict adherence to the following procedure: The guest must first notify the Southern Tire Mart at Pilot Flying J Store, immediately, of any part or service failure by visiting the Southern Tire Mart at Pilot Flying J Store that sold the warranted parts and/or performed the warranted service and present the original invoice. If the original Southern Tire Mart at Pilot Flying J Store is not convenient for you, please contact the Southern Tire Mart at Pilot Flying J General Manager where original services were performed, and the General Manager will direct you to the nearest Southern Tire Mart at Pilot Flying J Store.

#### **GUEST RIGHTS:**

This limited warranty gives you specific legal rights; you may also have other rights which vary from state to state.

#### **WHO MAKES THIS WARRANTY:**

Southern Tire Mart d/b/a Southern Tire Mart at Pilot Flying J, 800 Highway 98 Columbia, MS 39429