

#756



## TOTAL TRUCK CARE

LOVE'S  
0394 Demotte, IN TRUCKCARE  
11207 W State Road 10 Demotte, IN 46310  
(219) 987-2202

WORK ORDER #: 4002325936  
WORK ORDER DATE: 11/23/2023  
CLOSE DATE:  
SERVICE TYPE: In Shop

SHIP TO: ROYAL3 INC(3687146)  
6850 W 63RD STREET  
CHICAGO, IL 60638  
(630) 485-7370

SOLD TO: CHECK CUSTOMER(3602102)  
10601 N PENNSYLVANIA AVE  
OKLAHOMA CITY, OK 73120-4108

BILL TO: CHECK CUSTOMER(3602102)  
10601 N PENNSYLVANIA AVE  
OKLAHOMA CITY, OK 73120-4108

<input type="checkbox"/> TRACTOR # 756	VIN # 3AKJHHDROPSNM3956	YEAR 2023	MAKE FREIGHTLINER	MILEAGE 225632	PLATE#/STATE P1066192/IL	ENGINE DETROIT
<input checked="" type="checkbox"/> TRAILER # W31702	VIN # 1JJV532D7JL078064	YEAR 2018	MAKE WABASH	HUBOMETER 2365478	PLATE#/STATE 4179632Z/MA	REEFER #
APU# / HOURS	ADDITIONAL UNIT	START TIME 11/23/2023 131054	END TIME 11/23/2023 132204	DRIVER NAME Alexis chavez	DRIVER CONTACT 305-615-9273	
Authorization #	AUTHORIZATION NAME BOB	PAY TYPE Check	PO#	PO ISSUED BY	DR#	

## COMPLAINT:

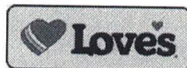
Complaint #1 Trailer- Lighting/Electrical- right side tail light inop.\VEDIERSEN\2023-11-23\13:28`

DESCRIPTION	MECHANIC	UOM	QUANTITY	LIST PRICE	PRODUCT	LABOR	EXTENSION
Repair wire remount light	Anthony Witczak	EA	0.50	136.00	0.00	136.00	68.00
Shop Supplies							3.40
IMBRASS01 BRASS FITTINGS 01		EA	1.00	2.99	2.99	0.00	2.99
Parts							2.99
Labor							68.00
Tires							0.00
Fees							3.40
Customer Discount*							0.00
Site Discount							0.00
Tax							0.21
Total							74.60

\* Customer Discount may include coupons, MLR rewards, and applicable discounts

SERVICE COMMENTS: Driver came in for trailer lights not working. Found broken wire and repaired wire. Reattached and everything is working as it should. No other issues found.\VEDIERSEN\11/23/2023\14:21`

\*\*\*\*\*This is an Estimate\*\*\*\*\*



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Driver Signature:	
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Invoice  
Work Order #043 446362

4510 BROADWAY

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MORE: BAYS. EXPERTISE. SOLUTIONS.

THANK YOU AND STAY SAFE!

MOUNT VERNON, IL 62864- (618) 244-4242

Service Dept Manager:

BILLY R DECKER 618-244-4242

For Questions or Concerns:

Company Name ROYAL 3 INC			Driver's Name DRIVER CELL# 7866617221 ALEXIS TRIP#			ID	License			# 043 446362	
Address 6850 W 63RD ST			CSH	Pymt. Type	Card #	20.00	PO #	Authorized by			
			Tax Exempt #			Written by bs cr wrh		Work Performed by			
City CHICAGO		State IL	Zip 60638	Written 12/06/23	08:28	Begun 12/06/23	08:30	Completed 12/06/23	08:36	Paid 12/06/23	08:39
Tractor # 756		Year 03	Make/Model FTL	License # TEMP IL		Odometer 237568	VIN # FN4568	Engine Make/Model DET		0	
Trailer # 289476		Year 00	Make/Model	License #		Hubodometer					

Work Requested  
UNIT SVCD: TRAILER

ALEXIS REQUESTS:  
REPLACE LUG ON TRAILER

SERVICE	PLU #	PART NUMBER	DESCRIPTION	UOM	REG. PRICE	PRICE	QTY	EXTENDED AMOUNT	
SL	554 017	M-3203, SAP #0001122974	BUDD METRIC FLANGE M3203 33MM	EA	4.36	4.36	1.00	4.36	
TMTC			TORQUE CHECK				1.00	8.99	
TMTC		SET TORQUE WRENCH TO ORIGINAL	W.O. VALUE AND VERIFY TORQUE						
TMTC		THERE SHOULD BE NO MOVEMENT IN	NUTS. IF 2 OR MORE LUGS SHOW SIGNIFICANT						
TMTC		MOVEMENT PERFORM TMIO OR TMON	DO NOT CHARGE THE CUSTOMER.						
TMTC	998 002	777777, SAP #0001606876	STANDARD SERVICE LABOR	HR			.10		
SL	997 002	SAP # 0001605126	SHOP SUPPLY/ENVIRONMENTAL FEE	EA	0.80	0.80	1.00	0.80	
Please come again! Your feedback matters. Tell us about your visit at <a href="http://www.tafeedback.com">www.tafeedback.com</a> .									
Customer agrees the only service work being requested by Customer from TA at this time is the work specifically listed in this work order. Customer understands TA offers additional services upon request; however, Customer declines any additional services not specifically listed on this work order. Customer hereby releases TA from any claims or liability related to service work, conditions and/or issues on Customer's vehicle/trailer which is not specifically listed in the work order, including, but not limited to, any inspection, evaluation or recommendation related to tires, component parts or other items not specifically identified in this work order.									
AMOUNT TENDERED:								20.00	
Parts :	4.36	New Tires :	0.00	Total :	14.15	Non-taxable :	8.99	ENV/WST Tax:	0.00
Labor :	9.79	Used Tires :	0.00	Discount :	0.00	Taxable :	5.16	TOTAL ► \$	14.63
Oil :	0.00	Trade-In :	0.00	Net :	14.15	Tax :	0.48	CHANGE RETURNED:	5.37

Technician Comments  
I TORQUED THE LUG NUTS TO 475 FT LBS WRH/KC  
QED ALL LUGS ALL WERE TORQUED

I REPLACED MISSING LUG ON THE RR TRL TIRE AND TORU  
THANKS WRH

Remarks

I hereby authorize the above repair work to be done along with the necessary material, and hereby grant you and/or your employees permission to operate the vehicle for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs therein.

Not responsible for loss or damage to vehicles or articles left in vehicles in case of fire, theft or any other cause beyond our control.

In the event that you, the customer, authorize commencement but do not authorize completion of a repair or service, a charge will be imposed for disassembly, reassembly or partially completed work. Such charges will be directly related to the actual amount of labor or parts involved in the inspection, repair or service.

\*\*\* NO SIGNATURE ON FILE \*\*\*



## LIMITED WARRANTY

**WHAT IS WARRANTED AND FOR HOW LONG?** Subject to the terms hereof, including the exclusions and other limitations listed below, parts purchased at any TravelCenters of America or Petro Stopping Centers location (each, a "TA or Petro Location") will be, at our sole option, repaired or replaced without additional charge if they fail due to a defect for a period of one (1) year from the date of purchase. Service work (labor) performed at a TA or Petro Location is warranted to be free from defect in workmanship for 120 days from the date of service. If you purchase a used tire at a TA or Petro Location and the tire fails due to a defect within seven (7) days of purchase, we will, at our sole option, repair or replace the used tire. These limited warranties do not apply to products or vehicles used for racing or off-road purposes, or to damage caused by abuse, accident or neglect. New tires are warranted separately by the manufacturer and not included in this warranty.

**EXCLUSIONS:** Consumable materials and parts (such as antifreeze, oil, filters) are not included in this warranty.

**FEES AND TAXES NOT INCLUDED.** Fees, including, without limitation, waste disposal fees, are not included in this warranty and must be paid by you. In addition, Florida law requires us to collect a \$1.00 fee for each new tire sold and \$1.50 for each new or remanufactured battery sold in the state. This fee is not covered by the warranty and must be paid by you. Some states and/or local governments may require a tax on a portion of warranty repairs. Where applicable law allows, the tax must be paid by you.

**ADDITIONAL EXCLUSIONS FOR REFRIGERATION SYSTEMS:** TA and Petro's scope of services for refrigeration system tractors and trailers covers only external component repairs and specifically excludes the refrigeration system itself. Maintenance items that will not be serviced include, but are not limited to, any internal component of the refrigeration system, the freon filter, the upper belts that require fan replacement and condensers. TA and Petro specifically disclaim any responsibility for the refrigeration system, loss of use of the refrigeration system, damage, loss or spoliation of the contents of the refrigerated trailer, lost time, inconvenience, loss of use of the tractor/trailer or any other incidental or consequential damage or loss.

**HOW CAN A CLAIM BE MADE UNDER THE LIMITED WARRANTY?** No warranty will be honored without strict adherence to the following procedure: You must notify us immediately of any part or service failure by visiting the TA or Petro Location that sold the warranted parts and/or performed the warranted service work or by calling us at 1-800-632-9240. If the original TA or Petro Location is not convenient for you, please telephone us at 1-800-632-9240 and we will direct you to an alternative TA or Petro Location. The owner/driver is responsible for presenting the vehicle to the TA or Petro Location as specified above. **The original invoice from the TA or Petro Location at which the part was purchased and/or the work was performed MUST be presented in order to get the benefit of the limited warranty.**

**WARRANTY LIMITED. THE OBLIGATIONS UNDERTAKEN IN THESE LIMITED WARRANTIES ARE OFFERED ONLY ON THE ABOVE ITEMS AND UNDER THE EXPRESS CONDITIONS SET FORTH, AND MAY NOT BE ENLARGED OR ALTERED BY ANYONE. NO WARRANTIES ARE MADE, EITHER EXPRESS OR IMPLIED, AS TO ANY MATTER WHATSOEVER, INCLUDING WITHOUT LIMITATION, THE CONDITION OF THE PARTS, MERCHANTABILITY OR FITNESS FOR ANY PARTICULAR PURPOSE, EXCEPT AS SPECIFICALLY PROVIDED HEREIN OR AS OTHERWISE PROVIDED BY LAW.**

**NO COVERAGE FOR INCIDENTAL AND CONSEQUENTIAL DAMAGES. THE ONLY REMEDIES THE PURCHASER HAS IN CONNECTION WITH THE PURCHASE OF PRODUCTS OR SERVICES FROM TA AND PETRO ARE THOSE SET FORTH ABOVE. IN NO EVENT WILL TA OPERATING LLC, ANY COMPANY AFFILIATED WITH TA OPERATING LLC, OR ANY FRANCHISEE OF TA OPERATING LLC (OR ITS AFFILIATES) BE LIABLE FOR BUSINESS INTERRUPTIONS, LOSS OF SALES AND/OR PROFITS, RENTAL OR SUBSTITUTE EQUIPMENT, COSTS OF DELAY OR FOR ANY OTHER SPECIAL, INCIDENTAL OR CONSEQUENTIAL LOSSES, COSTS OR DAMAGES. PURCHASER ASSUMES ALL LIABILITY FOR ALL PERSONAL INJURY AND PROPERTY DAMAGE RESULTING FROM THE HANDLING, POSSESSION OR USE OF THE PRODUCTS BY THE PURCHASER.**

**CONSUMER RIGHTS:** This limited warranty gives you specific legal rights; you may also have other rights which vary from state to state.

**YOUR SATISFACTION** is important to us. If for any reason you are not satisfied with the service you receive, contact the Truck Services manager of the TA or Petro Location where service was provided. If the problem has not been handled to your complete satisfaction, please call 1-800-632-9240.

**GIVEN BY:** TA Operating LLC, d/b/a TravelCenters of America and Petro Stopping Centers, 24601 Center Ridge Road, Suite 200, Westlake, Ohio 44145.

# Southern Tire Mart

#756

INVOICE #

2490091793

MEMPHIS #249  
SOUTHERN TIRE MART  
5121 LAMAR AVENUE  
MEMPHIS, TN 38118

PAGE: 1

901/795-8868

CUSTOMER: ROYAL 3 INC  
0009637 TK# 756 RRO FLAT REPAIR  
5121 LAMAR AVE  
MEMPHIS TN 38118

BUSINESS: 901/795-8868 0  
SALESMAN: 24900  
INVOICE DATE: 11/30/23

SHIP VIA: 255203331

DUE: 11/30/23

PRODUCT	MECHANIC	QUANTITY	PRICE	F.E.T.	EXTENSION
SHOP SUPPLIES 240		1	5.00		5.00
FLAT REPAIR MED TRK FROM VEHICLE 100	3252	1	50.00		50.00
VALVE STEM, STEEL, MEDIUM TRUCK 250	3252	1	6.95		6.95

MERCHANDISE: 11.95  
LABOR: 50.00  
SALES TAX: 6.05  
INVOICE TOTAL: 68.00

\*\*\*\*\*THIS IS A REPRINTED INVOICE\*\*\*\*\*

CHECK

68.00

Check Verification #: 1978075953

Thank you for your business!

**PLEASE REMIT To:**  
Dept. 143  
P.O. Box 1000  
Memphis, TN 38148-0143

PRINTED NAME/CUSTOMER SIGNATURE

**IMPORTANT:** CUSTOMER SHOULD RE-CHECK TORQUE ON LUG NUTS ON WHEELS SERVICED  
AFTER 25 TO 100 MILES OF OPERATION