


HOUSTON FREIGHTLINER & WESTERN STAR 12802 CROSBY FWY HOUSTON, TX 77049 Phone: (713) 672-4115 Fax: (713) 672-9449 AR@STRHOUSTON.COM	SERVICE WORK ORDER (#)
	SIS-010-30-00565986 

BILL TO				OWNER1		
349439 ZIGI FREIGHT DBA ROYAL 3/RZZM8/FBCFD 6850 W 63RD ST CHICAGO, IL 60638 PHONE: (630) 485-7370				349439 ZIGI FREIGHT DBA ROYAL 3/RZZM8/FBCFD 6850 W 63RD ST CHICAGO, IL 60638 PHONE: (630) 485-7370		
VIN	STOCK (#)	KEY TAG (#)	FLEET (#)	YEAR	MAKE	MODEL
1FUJHHDR9MLMP3400	273959	504819	718	2021	FTL	PT126SLP
IN SERVICE		MILEAGE			METHOD OF PAYMENT	
8/3/2020 12:00:00 AM		649749				
CUSTOMER PO	CREATED	CREATED BY		CLOSED	CLOSED BY	
	06/10/2025	STEVE NUNEZ				

JOB (#) :	1	SALES TYPE : WFTL			CLAIM (#)			
COMPLAINT :	FL966 G - BRAKE MODULATOR VALVES							
CAUSE:	PERFORMED FL966G							
CORRECTION:	PULLED UNIT IN HOOKED UP TO UNIT PERFORMED FL966-G FLASHED UNIT USING MBSP ,UNIT COMPLETED. WENT AND PERFORMED ESC CALIBRATION UNIT TOOK CALIBRATION STABILITY CONTROL LIGHT CLEARED, INSTALLED COMPLETION STICKER							
	PART (#) / ABBR		DESCRIPTION		QTY (#)	BACK QTY (#)	PRICE (\$)	EXTENDED (\$)
LABOR :								
JOB SUMMARY :	LABOR (\$)	PARTS (\$)	SUBLETS (\$)	ADDITIONAL CHARGES (\$)	FREIGHT (\$)	PAINT (\$)	ENV. FEES (\$)	JOB SUBTOTAL (\$)
								NO CHARGE

JOB (#) :	2	SALES TYPE : CP	
COMPLAINT :	EA - EXPRESS ASSESSMENT - EA - EXPRESS ASSESSMENT ** MAIN# 630-485-7370 MAINTENANCE@ROYAL3INC.COM JOSH 630-566-0552 DROPPED OFF BY RAFAEL OLIVEIRA (347)-969-9997		
CAUSE:			
CORRECTION:			

JOB (#) :	3	SALES TYPE : CP						
COMPLAINT :	45 - ENGINE - DETROIT - 45 - ENGINE - DETROIT ** CHECK AND ADVISE- CUSTOMER STATES UNIT DERATED TO 55MPH, CEL, MIL, DEF LIGHT ACTIVE. WAS UNABLE TO MANUALLY REGEN *CUSTOMER WAITING*							
CAUSE:	FAILED NOX SENSORS							
CORRECTION:	DEF INDUCEMENT DEF LAMP ACTIVE (521049/31)SCR CLOSED LOOP CONTROL AT MAXIMUM LIMIT (520372/16)DEF QUALITY LOW (5841/14) HOOKED UP COMPUTER FOUND THOSE FOLLOWING FAULTS REMOVED PASSENGER STEPS REMOVED DEF DOSING UNIT RAN DEF QUANTITY TEST UNIT PASSED TEST DISPENSED 128 ML RAN DEF TEST STRIP NO CONTAMINATION MEASURED UREA PERCENTAGE WAS 33 PERCENT GOOD READING . REMOVED INLET NOX SENSOR CONNECTOR FOUND NO SPREAD OR CORRODED PINS TROUBLE SHOOTING SAYS REPLACE SENSOR MADE ESTIMATE FOR OUTLET NOX AS WELL THEY HAVE THE SAME AMOUNT OF HOURS ON THEM . MADE ESTIMATE FOR NOX SENSORS TAPPING NOX SENSOR BOSSES RUNNING REGEN AND SCR TEST TO CLEAR DEF LIGHT . REMOVED INLET NOX SENSOR TAPPED INLET NOX SENSOR BOSS. INSTALLED NEW INLET NOX SENSOR . REMOVED OUTLET NOX SENSOR TAPPED OUTLET NOX SENSOR BOSS INSTALLED NEW OUTLET NOX SENSOR . INSTALLED PASSENGER STEPS BACK . WENT AND RAN REGEN FOLLOWED BY SCR TEST NH3 FINISHED AT 1 AND ALL CODES CLEARED, SENT ON ROAD TEST AND UNIT PASSED							
	PART (#) / ABBR		DESCRIPTION		QTY (#)	BACK QTY (#)	PRICE (\$)	EXTENDED (\$)
LABOR :								2,200.00

PARTS :	DDE RA0101538128		OUTLET NOX SENSOR (REMAN VERSION)		1		342.49	342.49
	DDE RA0101531928-CR		INLET NOX SENSOR (REMAN VERSION)-CR		(1)		125.00	(125.00)
	DDE RA0101531928-CX		INLET NOX SENSOR (REMAN VERSION)-CX		1		125.00	125.00
	DDE RA0101531928		INLET NOX SENSOR (REMAN VERSION)		1		342.49	342.49
	DDE RA0101538128-CR		OUTLET NOX SENSOR (REMAN VERSION)-CR		(1)		125.00	(125.00)
	DDE RA0101538128-CX		OUTLET NOX SENSOR (REMAN VERSION)-CX		1		125.00	125.00
JOB SUMMARY :	LABOR (\$)	PARTS (\$)	SUBLETS (\$)	ADDITIONAL CHARGES (\$)	FREIGHT (\$)	PAINT (\$)	ENV. FEES (\$)	JOB SUBTOTAL (\$)
	2,200.00	684.98						2,884.98

**CUSTOMER PAY**

LABOR (\$)	PARTS (\$)	SUBLET (\$)	ADDITIONAL CHARGES (\$)	FREIGHT (\$)	PAINT (\$)	ENV. FEES (\$)	BATTERY TAX (\$)	TAX (\$)	SUB TOTAL (\$)	DEPOSIT (\$)	PAYMENT (\$)	AMOUNT DUE (\$)
2,200.00	684.98							49.66	2,934.64			2,934.64

ESTIMATE

LABOR (\$)	PARTS (\$)	SUBLET (\$)	ADDITIONAL CHARGES (\$)	FREIGHT (\$)	PAINT (\$)	ENV. FEES (\$)	BATTERY TAX (\$)	TAX (\$)	SUB TOTAL (\$)	

MEDIATION/ARBITRATION AGREEMENT: The undersigned customer and HOUSTON FREIGHTLINER & WESTERN STAR ("Company") agree that (except as set out in the last sentence of this paragraph) any and all claims, disputes or controversies directly or indirectly arising from or relating to your business with Company shall be submitted to non-binding mediation and, if unresolved in mediation, shall be decided by binding, individual arbitration under the rules and administration of the American Arbitration Association ("AAA") and shall be arbitrated by a single arbitrator in Houston, Harris County, Texas. The undersigned customer and Company are waiving the right to litigate disputes in a court of law and the right to participate as a class representative or class member in any class action claim against Company its affiliates, subsidiaries or agents. This arbitration clause is an independent agreement and shall survive termination, transfer or completion of the business transacted between the undersigned customer and Company. This clause applies to a transaction involving interstate commerce and is to be governed by the Federal Arbitration Act (9 U.S.C. §§ 1-16). Judgment upon the award may be entered by any court having jurisdiction. **This clause does not apply to any legal remedies that may be pursued to collect monies owed to Company for parts, sales or services provided by Company.**

PAYMENT AND GUARANTEE TERMS: The undersigned is the person, or the expressly authorized agent of the person, responsible to pay for the parts & labor described above on this Service Sales Order & acknowledges (1) that HOUSTON FREIGHTLINER & WESTERN STAR has received proper authorization to perform all of the same; (2) he/she personally agrees to pay for the same; (3) understands & agrees that payment for the same must be made in full by cash, approved credit account or approved credit card at the time the repairs are completed & before the vehicle is released; and (4) he/she hereby personally guarantees for himself and, if applicable for his principal, payment for all parts & labor charges & all mediation and/or arbitration fees, attorney's fees, court costs, repossession fees & all other costs, fees & expenses which may be incurred to collect fees for the parts & labor & all other service fees & material charges described above on this Service Sales Order. The undersigned customer, as guarantor and as duly authorized agent for his principal, further agrees that Company need not pursue any other person or entity liable on the obligation and this guarantee shall not be discharged, impaired or affected by the transfer of the truck, the failure of a repair, of any service work or a part failure or any defense (other than full payment of the indebtedness hereby guaranteed) that the undersigned has or may have to the undersigned's obligations hereunder, each and every defense being hereby waived by the undersigned to the extent allowed by law.

TEXAS PROPERTY CODE AND U.C.C. NOTICE: The undersigned acknowledges & understands that Section 70.01 et seq, Texas Property Code, creates a possessory lien in favor of the HOUSTON FREIGHTLINER & WESTERN STAR which authorizes HOUSTON FREIGHTLINER & WESTERN STAR to retain possession of the vehicle until all repair charges have been paid in full & that if possession is relinquished in return for a check, money order or a credit card transaction on which payment is stopped or has been dishonored because of insufficient funds, no funds or because the drawer or the maker of the order or the credit card holder has no account or the credit card account had been closed, the lien continues and the vehicle may be repossessed in accordance with Sections 9.609 and 9.610 Texas Business & Commerce Code.

DISCLAIMER OF WARRANTIES: THE FACTORY WARRANTY CONSTITUTES THE ONLY WARRANTY GIVEN ON THE PARTS SOLD TO THE UNDERSIGNED TO PERFORM THE LABOR & MAKE THE REPAIRS DESCRIBED HEREINABOVE & HOUSTON FREIGHTLINER & WESTERN STAR EXPRESSLY DISCLAIMS ALL OTHER WARRANTIES, EXPRESS AND IMPLIED, SPECIFICALLY INCLUDING ANY IMPLIED WARRANTY OF GOOD AND WORKMANLIKE REPAIR, MERCHANTABILITY AND OF FITNESS FOR A PARTICULAR PURPOSE ON THE LABOR TO REPAIR. SELLER NEITHER ASSUMES, NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT, ANY LIABILITY IN CONNECTION WITH THE SALE OF PARTS OR SERVICE PERFORMED.

The Company listed above does not warranty the parts sold, but only administers the warranty for the manufacturers. All warranty decisions are made by the manufacturers based on their policies and guidelines. In the event a claim is denied due to a non-warrantable failure, the Company listed above reserves the right to charge above-mentioned/undersigned customer. By signing below, I acknowledge reading and understanding this policy and agree to all manufacturer's warranty terms.

HOUSTON FREIGHTLINER & WESTERN STAR IS NOT RESPONSIBLE FOR LOSS OR DAMAGE TO, OR THEFT OF, ANY VEHICLE OR ANY PERSONAL PROPERTY IN OR ON ANY VEHICLE LEFT ON ITS PREMISES FOR REPAIRS, STORAGE OR INSPECTION.

Customer Signature: _____

Printed Customer Name: _____

REMIT TO:

HOUSTON FREIGHTLINER & WESTERN STAR
P.O. BOX 222038
DALLAS, TX 75222-2038