



1022 N. TURBINE DR. RAPID CITY, SD 57703 P: (800) 233-3437 F: (605) 341-7516 605-348-4900



BILL TO ROYAL 3 INC - 75700 6850 W 63RD STEER BEDFORD PARK IL 60638 P: (630) 566-1338 F:

DELIVER TO ROYAL 3 INC - 75700 6850 W 63RD STEER BEDFORD PARK IL 60638 P: (630) 566-1338 F:

## SERVICE INVOICE: R201048935:06

	EARRIVED	DATE INVOICE	SALE	S TYPE	ADVISOR		TERMS	CUSTOMER R	EFERENCE
	9:31:18AM	5/1/2025	SF	RET	RICKYW		CASH		
YEAR	MAKE	MODEL	VIN	CUSTOM	ER UNIT #	ENGINE HOURS	IN SERVICE	Component Serial #	ODOMETER
2023	FTL	PT126SLP 3	AKJHHDR6P	SNM3962		0	5/6/2022	472912S0926143	450492
				Sold Operat	ions				
JOB #6	49 E	XHAUST / AFTER	REATM	ENT					
COMPLAI	INT F	XHAUST / AFTERTREA	TMENT / DI	AGNOSTIC TIME A					
CAUSE		PF and one box damaged				ust bridge off			
CORRECT		emoved step mount and fa						DE Chan Tha Cha	
conduct		as come apart so it is a bac	Loore After	replacing the DBE due	to overheatin	and removed	and replaced D	PF filter. The filte	er
	re	as come apart so it is a bac	Ov reading	ic off Inlat NOw read	to overneatin	ig, performed	a parked regen.	Running the	1
		gen, we can see the SCR							
	11	owed 125 ml. I ran a NOx	Sensor verin	cation test, and the set	nsors are read	ing correctly.	I ran another re	gen, still getting t	he
	Sa	me reading. Replaced the	One Box, sw	apped DPF to the nev	box. Replace	ed various ser	isors and tubein	g that would not	
		ome out of the failed one b		ulling the threads. Aft	er new one bo	ox was installe	ed, performed p	arked regen and	
074	the second s	CR efficiency tests to rese							
	ITEM		DESCRIPTION					UNIT PRICE	EXTD PRIC
	LABOR 49			Γ / AFTERTREATME	NT				1,400.0
	FRT		703003 FR	EIGHT				38.48	38.4
	FRT		703003 FR	REIGHT				16.38	16.3
1	FRT	<i>M</i>	703003 FR	EIGHT				67.95	67.9
COMPLAI		UALITY INSPECT	IONS						
COMPLAI CAUSE	NT Q			final test drive. Sent b	back for diag.				
COMPLAI CAUSE CORRECT QTY	INT Q TION Pi	UALITY INSPECTIONS		1 P. S.	back for diag.			UNIT PRICE	EXTD PRIC
COMPLAI CAUSE CORRECT QTY	INT Q	UALITY INSPECTIONS	ur during the	1 P. S.	back for diag.			UNIT PRICE	
	INT Q TION Pi	UALITY INSPECTIONS	ur during the			Labor: \$0	Misc: \$0	UNIT PRICE	EXTD PRIC 0.00 \$0.00
COMPLAI CAUSE CORRECT QTY	INT Q TION Pi	UALITY INSPECTIONS	ur during the	INSPECTION		Labor: \$0	Misc: \$0 5		0.0
COMPLAI CAUSE CORRECT	TION Pi TION Pi TIEM LABOR QC	UALITY INSPECTIONS	ur during the	INSPECTION		Labor: \$0	Misc: \$0		0.0
COMPLAI CAUSE CORRECT QTY	TION Pi TION Pi TIEM LABOR QC	UALITY INSPECTIONS	ur during the	INSPECTION		Labor: \$0	Misc: \$0		0.0
COMPLAI CAUSE CORRECT ATY JOB #9	NT Q TION Pi ITEM LABOR QC 01 E	UALITY INSPECTIONS	UT during the	INSPECTION		Labor: \$0	Misc: \$0		0.0
COMPLAI CAUSE CORRECT QTY	NT Q TION Pi ITEM LABOR QC 01 E	UALITY INSPECTIONS inging noise started to occ	UT during the	INSPECTION		Labor: \$0	Misc: \$0		0.0
COMPLAI CAUSE CORRECT ATY JOB #9	NT Q TION Pi ITEM LABOR QC 01 E	UALITY INSPECTIONS inging noise started to occ	UT during the	INSPECTION		Labor: \$0	Misc: \$0		0.0



## Sold Operations (Cont.) CORRECTION On the test drive, it was running great, but then I heard fuel pinging sounds. I drove back to the shop and hooked up the laptop, cut out #1, and the pinging stopped. I pulled the air cleaner box, valve cover, injector harness, and #1 injector. I cleaned the head and installed a new injector, injector harness, valve cover, and air cleaner box. I programmed the injector code. Test drove, pinging noise still present. Replaced the quantity control valve and rechecked, still present. Still ping after I replaced #1 injector. On the test drive, the fuel system started pinging, and the CEL came on. SPN 521031/FMI 16 Fuel Rail Pressure Too Low. Step 1: Does this engine have a starting issue complaint? NO Step 2: Fuel level using parameter Fuel Tank Level. Fuel tank is full. Step 4: Was the fuel tank level over 1/4 tank (25%) when the code was logged? NO Step 5: 521031/FMI 16 came on too. Step 6: Fuel contamination. Fuel is clean. Step 7: External fuel leaks. None. Step 8: Does this unit have a pinging sound from the fuel system? YES. Pinging in Fuel System Step 1: Does the vehicle have a starting issue complaint? NO. Step 2: Was there a recent repair that opened the vehicle's fuel system? Yes, I tried to test drive it, but the fuel system pinged badly. Step 3: Remove and inspect the needle return pressure control valve. I found that the valve O-ring was not seated, so I replaced it, and now it runs better. But on a test drive, I still get pinging under light load around 1,00 RPM. Step 4: Perform the low-pressure leak test. See FIS Low Pressure Leak Test. It passed; I'll add the log file from the test. Aerated Fuel Test: I hooked up clear fuel lines, primed the fuel system, and found bubbles. So, I resealed the frame-mounting fuel filter, which fixed all the bubbles. I test-drove the truck again, and it still has fuel ping around 1,000 RPM under a bit of load. I started a case # 14432683. He said to replace the Injectors. Replaced remaining 5 injectors. Test drove, noise was gone. QTY ITEM DESCRIPTION UNIT PRICE EXTD PRICE LABOR 01 ENGINE 1,120.00 Labor: \$1,120.00 Prepay: \$0 Parts: \$0 Misc: \$0 \$1,120.00 Sublet: \$0 JOB #10 01 ENGINE COMPLAINT **ENGINE LABOR 50%** CAUSE CORRECTION 50% labor from job 1. ITEM OTY DESCRIPTION UNIT PRICE EXTD PRICE LABOR 01 ENGINE 4,200.00 Prepay: \$0 Parts: \$0 Labor: \$4,200.00 Misc: \$0 \$4,200.00 Sublet: \$0



Factory Warranty. We do not guarantee that any repairs you request will be covered by your manufacturer warranty. We do not issue your warranty; we are merely a factory-authorized warranty repair facility. We will do our best to determine your warranty coverage prior to the repair, and we will submit to the manufacturer repairs that we believe qualify for manufacturer warranty coverage. But the manufacturer may deny your claim. In the event the manufacturer denies your claim, you are fully responsible for all charges incurred.

<u>Workmanship Warranty: Disclaimer</u>. We warranty labor and/or workmanship for 30 days following the completion of repair. No claim will be honored past the stated 30-day period. We expressly disclaim all other warranties, either express or implied, including any implied warranties of merchantability or fitness for a particular purpose. We do not assume nor authorize any other person to assume for it any liability in connection with the sale of the parts or repair. In no event are we liable to you or any third-party for any indirect, special, punitive, incidental, or consequential damage connected to, or arising out of, our work on your vehicle whether the damage arises from breach of contract or tort or whether we have been previously advised of the possibility of such damage. If we are found liable to you for any damage, our damages are limited to the replacement of parts and/or the labor cost of repeating the service.

Acts of God. We are not responsible for damage to your vehicle dur to acts of God that occur while your vehicle is in our possession. Acts of God include but are not limited to wind, hail, fire, and flood.

<u>Payment</u>. All charges for repairs, including labor and materials, are due at or before the time we tender the vehicle to you. We may tender the vehicle to you through a phone call, mail, email, or any other means of communication that shows, upon payment, we are returning the vehicle to your custody. If any charges remain unpaid for 30 days past due, we may hire attorneys to help with collection, and you are responsible for paying those attorney's fees. Further, we will charge you interest monthly on all past due amounts at a rate of 16% per annum.

Storage Charge. If you do not take custody of the vehicle within three days after we tender the vehicle to you, we will charge you a storage fee of \$25.00 per day.

AUTHORIZED BY

Credit Card Surcharge: Our credit card processor will impose a surcharge on credit cards that will not be greater than our cost of acceptance. This surcharge will not reflect on this invoice but will reflect on credit card receipt.

LABOR \$6,720.00 PARTS \$0.00 MISC \$122.81 \$0.00 SUBLET \$0.00 PREPAY SUBTOTAL \$6,842.81 SHOP SUPPLIES \$750.00 MISC SUPPLIES \$0.00 TAX \$470.75 TOTAL \$8,063.56

FLOYD'S TRUCK CENTER-RAPID CITY PO BOX 536 RAPID CITY SD 57709 605-348-4900 Scan to leave a Google Review

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