



711 Raptor Road | Fruita, Co 81521 | Phone: (970) 858-5400

*** Customer Review ***
Date / Time: 4/1/2025 7:50:29AM
Repair Order: 4086
Customer: 13662
Branch: GJ
Invoice Total: \$ 1,557.42

MVPpreferred
Page 1 of 4

Bill To: ZIGI FREIGHT
6850 W 63RD ST
CHICAGO, IL 60638-4026
Shop: 708-303-5150

Ship To: ZIGI FREIGHT
6850 W 63RD ST
CHICAGO, IL 60638-4026

Customer P/O	Created By	Completion Date
	gvdecsliv	

Unit Number: MP2314	Model Year: 2022	Make/Model: MACK
Type: Truck	VIN: 1M1AN4GY9NM025598	Meter: 486945 Miles
In-Service Date: 06/04/2021		ECM Reading: 19018

Task	1	051000000	General Accessories	Department:	Service	
Supp.	Part	Description / Ref Number	U/M	Quantity	Price	Ext Price
Complaint: Quick Care / Ride Assured is a basic service and Vehicle Inspection						
Task 1 Subtotals:						
Parts:						\$0.00
Labor:						\$0.00
Task 1 Totals:						\$0.00

Task	2	051000000	General Accessories	Department:	Service	
Supp.	Part	Description / Ref Number	U/M	Quantity	Price	Ext Price
Complaint: INSTALL DRIVELINE STRAP KIT						
Cause: UNIT WAS TOWED INOT OUR YARD						
Correction: TECH 19053) REINSTALLED DRIVELINE WITH NEW STRAP KIT, TORQUED BOLTS TO SPEC 135 FT-IBS.						
VO MERITOR	TDACSC82052	FLG SCREW	Part	EA	4.00	7.16
Labor Quote: 169.00						
Task 2 Subtotals:						
Parts:						\$28.64
Labor:						\$169.00
Task 2 Totals:						\$197.64

Task	3	051000000	General Accessories	Department:	Service
					04000
Complaint: LOW POWER VGT FAULTS C/A					



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Created By

Completion Date

gjvdecsiiv

Cause: MASTER TECH IDNX11683,19075) CUSTOMER COMPLAINT OF LOW POWER AND TURBO FAULTS . VERIFIED COMPLAINT AND CONNECTED WITH PTT. DURING CHECK 22 FOUND OIL LEAKING OUT OF THE BELLOWS PIPE. FOUND ACTIVE FAULT P 004607 TURBO BOOST CONTROL CIRCUIT RANGE PERFORMANCE MECHANICAL FAILURES WITH 12 COUNTS, INACTIVE FAULTS P115100 AFTERTREATMENT SYSTEM OVER TEMP WITH 4 COUNTS, P242800 EXHAUST GAS TEMP TOO HIGH WITH 2 COUNTS AND P108600 OIL LEVEL MODERATELY LOW WITH 13 COUNTS. CHECKED CBR FOR SOLUTIONS SESSION ID D-316499 FOLLOWED SOLUTIONS CBR-2020-4 AND CBR-2171-8. CBR 2020-4 STATES TO CHECK THE CAC FOR LEAKS , DISCONNECTED CAC FOUND OIL HAS PASSED THROUGH INTO THE ENGINE INTAKE . PRESSURE TESTED FOUND NO LEAKS. CBR 2171 STATES FAULTS CAN BE CAUSED BY UPSTREAM COMPONENT FAILURE . FOLLOWED GD CHECKED ENGINE OIL LEVEL FOUND BELLOW MINIMUM MARK. CHECKED AIR FILTER FOUND CLEAN FILTER MINDER IS NOT TRIPPED . CHECKED FUSE FE8 FOUND OK, CHECKED HARNESS AND CONNECTORS FOUND NO SIGNS OF RUBS OR BREAKAGE, PINS AT CONNECTOR ARE CLEAN AND IN PLACE WITH CORRECT PIN DRAG. PERFORMED VGT SWEEP TEST TESTED FAILED POSITION IS STUCK AT 94.9 WITH MOTOR EFFORT AT 71%. REMOVED TURBO ACTUATOR FOUND SECTOR GEAR IS LOCKED UP . REMOVED TURBO INTAKE PIPE FOUND TURBIN NUT MISSING AND HOUSING DAMAGED. DISCONNECTED EXHAUST FOUND OIL HAS PASSED THROUGH TURBO , MULTIPLE BLADES ON EXHAUST TURBIN ARE MISSING. REMOVED PASSENGER SIDE SPLASH GUARD, REMOVED BELLOWS PIPE AND INSPECTED ONE BOX INLET FOUND OIL RESIDUE AND SHRAPNEL FROM TURBINE WHEEL . PERFORMED COMPRESSION TEST FOUND ALL CYLINDERS ABOVE 90% LIFE. STARTED E-SERVICE SR 1-18559047491. E-SERVICE RESPONDED AND WANT US TO REMOVE THE DPF AND INSPECT FOR CONTAMINATION .

TECH 19045) REMOVED NOX SENSOR AND T3 SENSOR FROM ONE BOX COVER, DISCONNECTED DELTA P TUBING , ELECTRICAL CONNECTORS AND HARNESS. REMOVED ONE BOX COVER AND DPF . INSPECT COMPONENTS AND DID NOT FIND ANY SIGNS OF OIL CONTAMINATION .

MASTER TECH IDNX11683,19075) UPDATED E-CASE AND THEY ARE REQUESTING US REPLACE THE TURBO , AIR FILTER, BAKE THE DPF AND CLEAN THE CAC AND PIPING .

Correction: MASTER TECH IDNX11683,19075) CUSTOMER COMPLAINT OF LOW POWER AND TURBO FAULTS . VERIFIED COMPLAINT AND CONNECTED WITH PTT. DURING CHECK 22 FOUND OIL LEAKING OUT OF THE BELLOWS PIPE. FOUND ACTIVE FAULT P 004607 TURBO BOOST CONTROL CIRCUIT RANGE PERFORMANCE MECHANICAL FAILURES WITH 12 COUNTS, INACTIVE FAULTS P115100 AFTERTREATMENT SYSTEM OVER TEMP WITH 4 COUNTS, P242800 EXHAUST GAS TEMP TOO HIGH WITH 2 COUNTS AND P108600 OIL LEVEL MODERATELY LOW WITH 13 COUNTS. CHECKED CBR FOR SOLUTIONS SESSION ID D-316499 FOLLOWED SOLUTIONS CBR-2020-4 AND CBR-2171-8. CBR 2020-4 STATES TO CHECK THE CAC FOR LEAKS , DISCONNECTED CAC FOUND OIL HAS PASSED THROUGH INTO THE ENGINE INTAKE . PRESSURE TESTED FOUND NO LEAKS. CBR 2171 STATES FAULTS CAN BE CAUSED BY UPSTREAM COMPONENT FAILURE . FOLLOWED GD CHECKED ENGINE OIL LEVEL FOUND BELLOW MINIMUM MARK. CHECKED AIR FILTER FOUND CLEAN FILTER MINDER IS NOT TRIPPED . CHECKED FUSE FE8 FOUND OK, CHECKED HARNESS AND CONNECTORS FOUND NO SIGNS OF RUBS OR BREAKAGE, PINS AT CONNECTOR ARE CLEAN AND IN PLACE WITH CORRECT PIN DRAG. PERFORMED VGT SWEEP TEST TESTED FAILED POSITION IS STUCK AT 94.9 WITH MOTOR EFFORT AT 71%. REMOVED TURBO ACTUATOR FOUND SECTOR GEAR IS LOCKED UP . REMOVED TURBO INTAKE PIPE FOUND TURBIN NUT MISSING AND HOUSING DAMAGED. DISCONNECTED EXHAUST FOUND OIL HAS PASSED THROUGH TURBO , MULTIPLE BLADES ON EXHAUST TURBIN ARE MISSING. REMOVED PASSENGER SIDE SPLASH GUARD, REMOVED BELLOWS PIPE AND INSPECTED ONE BOX INLET FOUND OIL RESIDUE AND SHRAPNEL FROM TURBINE WHEEL . PERFORMED COMPRESSION TEST FOUND ALL CYLINDERS ABOVE 90% LIFE. STARTED E-SERVICE SR 1-18559047491. E-SERVICE RESPONDED AND WANT US TO REMOVE THE DPF AND INSPECT FOR CONTAMINATION .

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Supp.	Part	Description / Ref Number	U/M	Quantity	Price	Ext Pri
VPDC	23108406	CLAMP & GSKT SCR KIT 2586 Part	EA	1.00	379.12	379.1
MPDC	25100042	Air Filter Part	EA	1.00	124.98	124.9
MPDC	1675066	CAC Pipe O'Ring Blue Part	EA	2.00	6.30	12.6



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		gjvdecsiiv						
VPDC	20592783	CLAMP 2652	Part	EA	3.00	44.40	133.20	
VPDC	20592787	CLAMP, TURBO INTAKE	Part	EA	1.00	43.73	43.73	
VPDC	21376801	SEALING PLATE 2585	Part	EA	1.00	31.63	31.63	
VPDC	21095726	GASKET	Part	EA	1.00	23.25	23.25	
VPDC	21060426	CLAMP 2527	Part	EA	1.00	36.57	36.57	
MPDC	21095721	GASKET	Part	EA	1.00	13.92	13.92	
	Sublet	CLEAN & BAKE DPF	Misc		1.00	585.00	585.00	
MRC	85151095	TURBO KIT 2559	Part	EA	1.00	4,948.60	4,948.60	
MRC	85151095-C	TURBO KIT CORE	Inherent		1.00	660.00	660.00	
Task 3 Subtotals:						Parts:	\$0.00	
						Labor:	\$0.00	
						Task 3 Totals:	\$0.00	

Task: 4 XXX252002 **QM - Flex Pipe_11 & 13lt.** **Department: Service**

Complaint: QM - Flex Pipe_11 & 13lt.

Cause: TECH 19045) FLEX PIPE IS CRACKED AND LEAKING

Correction: TECH 19045) STARTED REPAIRS BY INSPECTING BELLOWS PIPE . FOUND OIL LEAKAGE AND FOUND OIL COATING INSIDE OF PIPE. REMOVED BELLOWS PIPE. INSTALLED NEW PIPE WITH NEW GASGETS AND CLAPMS . NO ISSUES AT THIS TIME .

Supp.	Part	Description / Ref Number	U/M	Quantity	Price	Ext Price	
VPDC	23789373	EXHAUST PIPE	Part	EA	1.00	805.09	805.09
VPDC	21060426	CLAMP 2527	Part	EA	1.00	36.57	36.57
MPDC	21095721	GASKET	Part	EA	1.00	13.92	13.92
S&S	RDS21021850	BAND CLAMP	Part	EA	1.00	26.74	26.74
Labor Quote: 338.00							

Labor Quote: 338.00

Task 4 Subtotals: **Parts:** **\$882.32**
Labor: **\$338.00**
Task 4 Totals: **\$1,220.32**



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gjvdecsiiv

Completion Date

Payment Method

Mack/Volvo Preferred

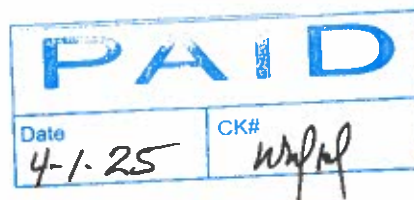
Totals

Total Parts:	\$910.96
Total Core Chg:	\$0.00
Total Core Ret:	\$0.00
Total EHC:	\$0.00
Total Labor:	\$507.00
Total Miscellaneous:	\$0.00
Total Shop Supplies:	\$60.84
Invoice Subtotal:	\$1,478.80
Total Tax:	\$78.62
Invoiced Total:	\$1,557.42

TERMS: Cash and payable upon receipt of goods unless other arrangements are made in advance. No discounts allowed, No material may be returned without Nextran Truck Center's permission. Claims or returns must be made within ten (10) days of the date purchase, accompanied by this invoice. Returns are subject to a handling charge of not less than twelve percent (12%) of the cost charged for the good to the undersigned. Nextran Truck Center shall be entitled to recover the reasonable attorney's fees and other costs incurred by it in any action or proceeding arising out of or related to the enforcement or collection of this invoice, in addition to any other relief to which it may be entitled. Service charges accrue on unpaid accounts at the rate of 1.5% per month (18% per annum) from the due date.

VENUE: Any litigation or other adversary proceeding arising from or related to this invoice or the parts or repair work referenced in this invoice shall be resolved solely in the courts of competent jurisdiction in the state and county in which Nextran Truck Center dealership providing the goods or services specified in this invoice is located, and each of the undersigned and Nextran Truck Center hereby irrevocably (i) consents to the personal jurisdiction of any such court and (ii) expressly waives any objection to venue and any claim that any such court constitutes an inconvenient forum. The undersigned agrees that the service of process may be made on the undersigned by mailing a copy of the summons and complaint by certified mail, return receipt requested, to the undersigned's address on file with Nextran Truck Center. All parts are new unless otherwise indicated

ABSOLUTELY NO RETURNS ON ELECTRICAL EQUIPMENT , NON STOCKED ITEMS, OR SPECIAL ITEMS.





**NEXTRAN TRK CTR
FRUITA**

711 RAPTOR RD
FRUITA, CO 81521
9708585400

Cashier: Warren D.

Transaction **101996**

Invoice #: 4086

Total \$1,557.42

CREDIT CARD SALE \$1,557.42

MASTERCARD 8802

Form -

MANUALLY ENTERED

I agree to pay the above amount
per the cardholder and/or
merchant agreement

01-Apr-2025 9:11:46A

\$1,557.42 | Method: KEYED

MASTERCARD

XXXXXXXXXXXX8802

MANUALLY ENTERED

Reference ID: 509100534126

Auth ID: 550995

MID: *****7995

AthNtwkNm: MASTERCARD

SIGNATURE

Online: <https://clover.com/p/9N7YJ11WHK03W>



9N7YJ11WHK03W

Merchant Copy

Payment 9N7YJ11WHK03W

Clover Privacy Policy

<https://clover.com/privacy>