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SERVICE ORDER: RA110026361

DATE ARRIVED		DATE INVOICE	SALES TYPE	ADVISOR	TERMS	CUSTOMER PO#		
3/19/2025 1:42:00PM			SWM	A. Ruiz	INT			
YEAR	MAKE	MODEL	VIN	CUSTOMER UNIT #	ENGINE HOURS	IN SERVICE	Component Serial #	ODOMETER
2023	MACK	AN64T	1M1AN4GY2PM031939	857	14,210			408301

Sold Operations

JOB #1 600 SERVICE - GENERAL CAB REPAIR

COMPLAINT C/S WIPERS GET STUCK. C/A - customer suspects wiper motor
CAUSE

CORRECTION 2542 - INSPECTED FOR WIPERS GETTING STUCK, ATTEMPTED TO OPERATE WIPERS AND THEY DID A SMALL JUMP BUT THEN DID NOT MOVE ANYMORE. OPERATED AGAIN AND WENT UNDER HOOD TO INSPECT, CAN HEAR MOTOR TURNING AND WIPERS WILL INTERMITTENTLY CATCH AND MOVE. DISCONNECTED WASHER LINES, REMOVED WIPER ARMS AND PULLED RAIN TRAY. DISCONNECTED WIPER MOTOR AND CITY HORN THEN REMOVED WIPER MOTOR BRACKET. TRANSMISSION ARM FELL OFF THE END OF THE MOTOR WHEN BRACKET WAS PULLED, INSPECTED AND FOUND SPLINES ON MOTOR AND SPLINES ON WIPER TRANSMISSION ARM ARE BOTH STRIPPED OUT. REMOVED TRANSMISSION ARM ASSEMBLY AND INSTALLED NEW ASSEMBLY. INSTALLED NEW MOTOR ONTO BRACKET AND THEN INSTALLED TRANSMISSION ARM ONTO MOTOR. INSTALLED TRANSMISSION ARM ROD THROUGH BUSHINGS AND INSTALLED CLIP ON END OF ROD. INSTALLED WIPER MOTOR BRACKET AND CITY HORN THEN RECONNECTED CONNECTORS. REINSTALLED RAIN TRAY AND OPERATED WIPERS TO ENSURE MOTOR IS AT REST POSITION. INSTALLED WIPER ARMS AND VERIFIED PROPER OPERATION. LINE COMPLETE - 2542

QTY	ITEM	DESCRIPTION	UNIT PRICE	EXTD PRICE
3	110M/25107341	FLANGE SCREW		
1	110M/78746827	WIPER MOTOR		
1	110M/82277591	BRACKET		
1	110M/84716580	WIPER MECHANISM		
	LABOR 1700-16-03-01	Diagnostic Time		
	LABOR 3631-03-02-06	Windshield Wiper Transmission, Replacement		

JOB #2 100 SERVICE - GENERAL REPAIR

COMPLAINT C0400 SC0472 - Bendix ABS ECU -
CAUSE

CORRECTION 2542 - UPDATED EC-80 SOFTWARE PER CAMPAIGN INSTRUCTIONS. CLEARED FAULTS CAUSED BY PROGRAMMING. LINE COMPLETE - 2542

QTY	ITEM	DESCRIPTION	UNIT PRICE	EXTD PRICE
	LABOR 100	C0400 SC0472 - Bendix ABS ECU		

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CERTIFY THAT THESE GOODS WERE PRODUCED IN COMPLIANCE WITH ALL APPLICABLE
REQUIREMENTS OF SECTIONS 6, 7, AND 12 OF THE FAIR LABOR STANDARDS ACT OF 1938. AS AMENDED
AND OF REGULATIONS AND ORDERS OF THE ADMINISTRATOR OR WAGE AND HOUR DIVISION ISSUED
UNDER SECTION 14 THEREOF.

AUTHORIZED BY _____ DATE _____

NOT AN INVOICE