



BILL TO: COYOTE LOGISTICS LLC 2545 W. DIVERSEY AVENUE CHICAGO, IL 60647 INVOICE DATE: 12/31/2024 INVOICE #: R71278 TERMS: NET 30 DUE DATE: 01/31/2025

DATE	CUSTOMER REF#	ORIGIN - DESTINATION	QUANTITY	RATE	AMOUNT
12/30/2024		50 Veronica Ave, Somerset, NJ 08873 - 25 Hammond St, Bangor, ME 04401, USA			
		Freight Income	1	\$1,500.00	\$1,500.00

TOTAL	
\$1,500.00	

PLEASE NOTE

The right to payment under this invoice has been assigned to Compass payment Solutions LLC (CFS) and all payments hereunder are to be directed to the assignee at the address noted below. Remittances to other than CFS do not constitute payment of this invoice. CFS must be given notification of any claims, agreements or merchandise returns which would affect the payment of all or part of this Invoice on the due date. COMPASS FUNDING SOLUTIONS LLC P.O.BOX 205154 DALLAS, TX 75320-5154 Tel: 844-899-8092



# Rate Confirmation <sup>S</sup><sub>C</sub> Load 32632787

Send invoices to: CarrierInvoices@coyote.com 960 Northpoint Parkway Suite 150 Alpharetta, GA 30005

## 877-6COYOTE (877-626-9683)

Cust Requirements		Booked By		Get C	CoyoteGO	yoteGO Today!	
Equipment Pre Cooled Temp	Van, 53' None	Jared Soderholm Jared.Soderholm@coyote.com		<ul><li>Dispatch</li><li>Send updates</li></ul>	,	nilable for An- id or iPhone.	
Load Temp Tarps	None Undefined	Phone: +1 (773) 365 6497 x2228	3	<ul><li>Check in</li><li>Submit paperwood</li></ul>	at A	op Store or Ogle Play	
Value	\$100,000	Fax: +1 (773) 365 7804					

## Load Requirements

Tech Tracking Required Repair Receipt Required For Breakdowns Seal

#### **Equipment Requirements**

No Roll Door No Reefer No Lift Gate Slidable Tandems

## Notes

All Van/Container loads MUST be sealed at origin either by shipper or driver with a seal number noted on bill of lading. The driver is responsible for re-sealing the trailer after each pickup/drop on a multi-stop shipment. In the event a shipment that was sealed at origin or after each additional pickup/drop arrives at the destination with a tampered seal or without the seal intact then (i) the Carrier shall be liable for any shortage or damage claims with respect to such shipment and (ii) the shipper shall have the right, in its sole discretion, to deem the entire shipment damaged, adulterated/contaminated and unsalvageable, without the need for any inspection and the Carrier shall be liable for the full value of the shipment. Carrier is required to weigh shipment within 50 miles of departing each shipper. If carrier fails to weigh shipment within 50 miles of departing each shipper. If carrier fails to weigh shipment within 50 miles of departing each shipper requirements at the facility. All drivers must wear masks or facial coverings to the extent required by laws or facilities. **Carrier must be in full compliance with the Food Safety Modernization Act (FSMA), if applicable. By accepting the shipment, Carrier agrees that the driver has consented to receiving text messages and/or phone calls from or on behalf of Coyote.** 

Approval for payment of detention is contingent upon the following eligibility requirements:

- 1) Carrier must report facility departure time and total detention hours within 24 hours of shipment delivery at the final facility.
- 2) Carrier must provide proof of the on time arrival and departure times in the form of a BOL or other shipping document with arrival and departure times notated by facility within 24 hours of shipment delivery at final facility.

## **Route Directions**

Carrier acknowledges that any routing instructions from the shipper herein are being provided for convenience only, and the Carrier may choose the route.

## Signature Line

By signing below, ROYAL3 INC agrees to the terms and conditions set forth below and provided herewith, if any.



# **Rate Confirmation**

## Stop 1: Pick Up

Pick Up 16040707 Numbers

Confirmation None Numbers

Facility LG ELECTRONICS

Address 50 VERONICA AVE Somerset, NJ 08873

Contact Craig Blizard Phone +1 (732) 605 0385 x249

## Stop 1 Requirements

Must Secure Load CDL – Hardcopy Safety Vest Onsite Parking

Commodity	MinWt	Exp Wt
Appliances	30,000 Lbs	2,330 Lbs

Directions are provided for convenience only. The Carrier may choose the route.

#### From Newark, NJ:

take NJ-81South Take I-95 S Partial Toll Road Take Exit 8A toward Cranbury Partial Toll Road Turn Right at HWY-535/Cranbury South River Road to stop sign. Small truck fuel station at the stop sign for parking. Left on Deans Rhode Hall Rd. Distribution center behind the fuel stop. 100 yards and you are there.

From Edison, NJ:

US 1 South to State Route 18. Take St RT 18 South for 2.5 miles to Cranberry South River Road. Right/South on Cranberry for 5 miles to a stop sign. Small truck fuel station at the stop sign for parking. Right on Deans Rhode Hall Rd. Distribution center behind the fuel stop.

[Load Number - 32632787] [Carrier Legal Name - ZIGI FREIGHT INC] [Carrier USDOT - 2828543] Load 32632787



# **Rate Confirmation**

Carriers may also call 877-6-COYOTE for directions if needed.

# Load 32632787

Stop 2: Delivery							
Delivery VMI690280-S Numbers Confirmation None	Tue 12/32	ent Schedu 1/2024	led For	Facility Notes Must notify Coyote of any delays - Stops during transit can only be taken at secure truck stops. - When leaving vehicle, the driver must			
Numbers		at 07:00					
Facility 10YW BANG MDO					apply an air cuff or Glad Hand Locking system to the tractor. - Must be Coyote approved yard if		
Address 167 TARGET Bangor, ME 0	SLIC 17 N/A			dropping. Driver may never uncouple equipment - Must submit ppwrk within 24 hours for			
Contact None Phone None Stop 2 Requirements					- Must submit ppwrk within 24 hours for detention approval and invoicing. Must submit all pages, have a signature, and received date clearly marked -SECURED PARKING PLACE (at least 3 below) Monitoring, Alarm, Fence, Well-lit, CCTV, 24/7 security guard, Devices blocking entry/exit		
Strict Appt \$150 Late Fee				N // im \ A /4			
Commodity				MinWt	Exp Wt		
Appliances				30,000 Lbs	2,330 Lbs		
Charges				Contact			
Description Flat Rate	<b>Units</b> 1.00	<b>Per</b> \$1,295.410	<b>Amount</b> \$1,295.41	Send invoices to: 960 Northpoint Parkwa Suite 150	ау	Please contact Coyote at 877-626-9683 if the charges are incorrect.	
Fuel Surcharge	499.00	\$0.410	\$204.59	Alpharetta, GA 30005			
Total		USD	\$1,500.00				

## Agreement

Carrier	ZIGI FREIGHT INC	Broker	Coyote Logistics, LLC
USDOT	2828543	Rep	Jared Soderholm
Phone	None	Title	Sales Rep
Email	jason@royal3inc.com	Phone	+1 (773) 365 6497 x2228
Fax	None	Fax	+1 (773) 365 7804
		Date	12/30/2024 07:45

Rate Confirmation

By signing below, ROYAL3 INC agrees to the terms and conditions set forth below and provided herewith, if any.

Name and Title (Print)

Signature

Date

## PLEASE SIGN THIS AGREEMENT AND EMAIL TO Jared.Soderholm@coyote.com

Coyote Logistics, LLC is an Equal Opportunity Employer

## **Terms and Conditions**

The Broker-Carrier Agreement or Carrier Agreement (in each case, the "Agreement") between Coyote Logistics, LLC, a Licensed Property Broker - USDOT # 2236410, and ROYAL3 INC is amended by the verbal agreement between Jared Soderholm of Coyote Logistics, LLC hereafter referred to as BROKER, and Jason Corkovic of ROYAL3 INC hereafter referred to as CARRIER, dated 12/30/2024.

This confirmation is subject to the terms of the Agreement and this document constitutes an amendment thereto. If the CARRIER has not signed the Agreement, then the rate shown above is the agreed individually negotiated rate and no other rate shall apply including any carrier tariff rate or terms.

THIS LOAD SHALL NOT BE DOUBLE BROKERED. No additional charges not listed above may be added by the CARRIER. Any additional charges must appear on a revised confirmation sheet signed by the BROKER. CARRIER must include signed copy of the shipper's bill of lading and any other proof of delivery with invoice to BROKER. Rates, except as specifically designated above, are inclusive of any fuel surcharge. CARRIER certifies that it is in compliance with all requirements of the California Air Resources Board (CARB) that are applicable to the scope of CARRIER's operations, including, but not limited to: Statewide Truck and Bus Regulations, Transport Refrigeration Unit (TRU) Regulations, Tractor-Trailer Greenhouse (GHG) Gas Regulations, and Drayage Truck Regulations. CARRIER also warrants that it is in compliance with any comparable requirements of the Environmental Protection Agency (EPA) and other states, where applicable. CARRIER shall be responsible for any fines imposed on BROKER and/or shipper resulting from noncompliance.

CARRIER hereby confirms that it maintains applicable and valid insurance without exclusions that would prevent coverage for the items listed above. CARRIER has at least \$100,000.00 in cargo insurance and \$1,000,000.00 in automobile liability coverage. CARRIER further confirms that in transporting the shipment described hereinabove, it will comply with all U.S. DOT and FDA regulations applicable to its operations while transporting said shipment, including, but not limited to drivers' hours of service, and the Food Safety Modernization Act (FSMA), if applicable. CARRIER agrees to the attached requirements from the shipper, if any.

#### ALL LOADS ARE SUBJECT TO ELECTRONIC TRACKING

By accepting this shipment, CARRIER agrees that it has obtained a written agreement from each driver transporting a shipment tendered by BROKER to CARRIER pursuant to the Agreement in which each driver provides all necessary consents to (i) receiving text messages and/or phone calls from or on behalf of BROKER and (ii) allowing BROKER or its vendor to track such driver's location while transporting such shipment. CARRIER shall comply with all applicable laws relating to the collection, use, storage, retention, disclosure, and disposal of any information CARRIER provides to BROKER, including information regarding the drivers transporting shipments. CARRIER shall indemnify, defend, and hold BROKER and its affiliates harmless from and against any and all claims, damages, liabilities, losses, actions and expenses (including attorneys' fees) arising out of or in connection with CARRIER's breach of this Section. This Section shall survive the expiration or termination of the Agreement between BROKER and CARRIER.

#### Operating Parameters LG Electronics ("LGE")

Carrier shall adhere to the following customer requirements:

- Use only secured parking lots while in transit.
- Not leave LGE load at an unsecured area such as a public street, motels, public lots, driver's home, etc.
- When at the customer site, have driver stay in LGE authorized areas to wait for documentation.
- Have driver confirm seal is intact and secured prior to unloading.
- Provide 53' dry van & straight truck equipment on all shipments.
- Driver must have a valid U.S. driver's license with photo that can be scanned at the origin.
- Driver must present the correct load number being picked up.
- Drive MUST have load bars or straps to secure freight.

Additional Requirements for each Distribution Center

- 1) Georgia Distribution Center; McDonough, GA
  - i. Ability to accept dropped trailers on the same to be loaded and ship out on the same day which will be marked SLC
  - ii. Normal DC hours are 8 AM to 6 PM. If the business hours change, LGE will notify Carrier
  - iii. Normal pickup hours are 3pm to 5pm. Carriers are encouraged to check in 45 minutes at minimum prior to your scheduled pick-up time. No weekend and overnight pickups available at current time unless it is prearranged by LGE and the Carrier

#### Equipment and Handling

Carriers are expected to follow and support LGE's quality measures and standards within transportation function. The following must be adhered to:

- i. Trailers Trailer quality is monitored by LGE Distribution centers. Trailers must be clean dry and odor free. With no loose floor boards or panels, and no sign of dust or debris. It is a Carrier's responsibility to ensure that equipment is being provided for loading in the above manner prior to arriving at the facility for loading.
- ii. Straps Straps are a requirement for securing each load before leaving the premises. It is the driver's responsibility to ensure the strap(s) are securely in place before the trailer departs LGE's facilities.

## **Carrier Security**

- 1) Arrival/Departure from LGE
  - i. Driver must arrive fully fueled with complete hours of service required to meet scheduled delivery.
  - ii. Driver is required to have a valid and current U.S. Commercial Driver's License that will be checked and scanned by LGE security. Drivers will not be allowed to access our yard unless this requirement is met.
  - iii. Mexican CDL's will not be accepted.
  - iv. Paper photo copy CDL's will not be accepted.
  - v. Driver must provide a valid load number at time of pickup. Without the Load# they will be denied access to LGE.
  - vi. Tractor and trailer DOT inspections and registrations must be up to date and not expired.
  - vii. Upon exit from LGE, security will place a security seal on trailer with driver present and load will be photographed.

#### 2) Load in Transit

- i. For long haul loads over 300 miles, driver must travel at least 250 miles before making first stop.
- ii. For short haul loads under 300 miles, driver must drive for at least two hours before making first stop.
- iii. Medical, mechanical emergencies and or shipper related delays are the only exceptions to rule 1 & 2 and must be communicated to LGE in real time.
- iv. Drivers must check in with their operations people when stopping during an LGE load.
- v. LGE assigned Team Loads must have one driver with the load at all times. Team loads must never be left unattended.
- vi. Under no circumstances will an LGE load be left at an unsecured area such as a public street, motels, public lots, driver's home, etc.

- vii. Driver must have means of communication with operations at all times (i.e. QUALCOMM, Skybitz, cell phone, etc.).
- viii. Driver must never discuss or disseminate LGE load details with anyone while assigned on an LGE load.
- ix. If for any reason a driver has an issue that could jeopardize the security of an LGE load, they must notify their operations and LGE in real time.
- x. If a driver feels they are being followed for any reason they must notify their operations people and/or Cargo Net immediately.
- xi. When making scheduled stops, driver should inspect tractor and trailer prior to departure to ensure integrity of load was not breached.
- xii. Upon arriving at LGE customer driver must confirm seal is intact and secured prior to unloading.

#### **Theft Protocol**

When reporting the loss of a LGE load, this information is to be sent to Broker & CargoNet immediately upon the carrier's awareness of a theft.

## CargoNet Phone Number: 1-888-595-2638

CargoNet Email: cargotheft@cargonet.com

The details below MUST be included on the reporting of a theft to Broker and LG Electronics via email.

- 1. What is the LGE Load number/LGE reference number?
- 2. Who is the consignee(s) for the load?
- 3. When did you pick-up the load from LGE, and what was your delivery appointment?
- 4. What is the date of theft (when it took place)?
- 5. Where exactly (address) did the theft take place (also is it a yard, business, etc.)?
- 6. What was taken (tractor and/or trailer) or were cartons stolen off of trailer?
- 7. What are the license plates of the tractor and/or the trailer and what state are they registered in?
- 8. Are there any markings on the tractor and/or the trailer that will help identify the unit?
- 9. What color is tractor and trailer? What year and make are the tractor and trailer? What is the VIN number?
- 10. What events occurred that lead up to the theft taking place?
- 11. If only cartons were taken off the trailer, what quantity and what commodity(s) were they and what are the serial numbers?
- 12. If a police report has already been filed, what are the detective's name (badge number, if possible), contact information, as well as case number? The carrier must provide LGE with a copy of the police report ASAP.
- 13. Are there any additional details LGE should know regarding the incident?

#### Trans-Border Shipments:

Carrier shall implement and comply with the most current and applicable security criteria ("Security Criteria") published by U.S. Customs and Border Protection ("CBP") with respect to all transportation services provided to points in customer international supply chains. The up-to-date applicable Security Criteria appear at the internet location identified by the hyperlink: <u>http://www.cbp.gov/border-security/ports-entry/cargo-security/c-tpat-customs-trade-partnership-against-terrorism</u>.

Customer shall have the right, but is under no obligation, to perform any and all audits, inspections and validations of Carrier and relevant Carrier's business records to ensure that such carrier has implemented the Security Criteria to the satisfaction of customer. Carrier shall cooperate to the fullest extent during security incident investigations and/or CBP C-TPAT validations, as applicable. Carrier shall comply with any request by customer for information and for documentary support evidencing Carrier's compliance.

In the event the bill of lading or a delivery receipt consists of more than one page, each page of POD must be signed by Carrier and the consignee.

<u>Return Shipments</u>. In the event that a request is made by customer for a shipment to be returned to customer' facility, in addition to Carriers shall perform piece count upon pickup of such shipment and the number of the pieces picked up by Carrier is noted on the bill of lading. Further, Carrier agrees and acknowledges that such bill of lading shall be signed by both Carrier and consignor upon pickup of such shipment.

#### Undeliverable Freight / Refused Freight / Redeliver Freight

Carrier shall make every commercially reasonable effort to hold freight as close to the receiving site as reasonably possible.

#### Accidents, Damages, and Losses

Carrier shall notify Broker immediately by e-mail of any accidents, spills, theft, hijacking or other events which impair the safe and prompt delivery of the goods in its control. Further, Carrier shall immediately notify Broker of any and all damages and/or loss at the first unloading point along with the model number of damaged or lost goods, the type of damage and/or the quantity of lost goods, and shall provide a proof of damaged goods such as a picture of damaged goods.

#### Damaged or Refused Shipments.

BROKER shall not dispose of damaged or rejected product without the prior written consent of customer. Customer may determine within its sole discretion, subject to a reasonableness standard, whether the goods may be salvaged, and if salvageable.

#### SPECIFIC TRANSPORTATION REQUIREMENTS:

Onboard communications are required – Cell phone, satellite or pager. Carrier must supply van equipment that is dry, clean and in sound physical condition.

**Equipment Requirements:** 

- Dry Van Equipment
- 53' (length) trailers of standard width air ride preferred
- Reefers may not be substituted.
- Wood or metal floors.
- For every load, all trailers must be blocked. Carrier is to provide at no additional charge.
- Load bars are required.

Intermodal Container

- 53' containers are preferred.
- 48' Trailer on Flat Car (TOFC) may be used with prior approval.
- 40' Trailer on Flat Car (TOFC) may be used with prior approval.
- For every load, all trailers must be blocked

Carrier is required to provide securing devices such as straps, chains, load bars, and/or binders at no cost

#### LGE Supplier Code of Conduct v3.0 (2018)

LG Electronics' (LGE) Supplier Code of Conduct (hereinafter: the "Code") stipulates what LGE requires from its suppliers so that they will implement a safe working environment, respect the human rights of their employees, fulfill their responsibilities to protect the environment, and operate their business ethically. LGE may change this Code as deemed appropriate when necessary and suppliers will be notified in advance of such changes on the LGE Supplier website portal (https://www.lgesuppliers.com). LGE (and/or external auditors) may visit supplier facilities to assess compliance with this code and request improvements if needed.

#### 1. Respecting the human rights of workers (Labor)

#### A. Voluntary work (prohibition of forced labor)

Suppliers shall not force labor (slavery, human trafficking, involuntary prison labor, etc.) on workers against their will. During recruitment, they shall enter into a written labor contract, drawn up in a language workers can understand, and provide a copy to the workers. When hiring foreign workers, workers shall maintain possession of their identity or immigration documents, e.g. passports and work permits, unless such holdings are required by law. Suppliers shall not limit workers' freedom of movement unreasonably, and workers shall be able to resign freely when they so desire. Suppliers shall not require workers to pay recruiting fees.

#### B. Prohibition of hiring child and management of juvenile workers

Suppliers shall not use child labor. 'Child' refers to person under the age of 15 or under the minimum age for employment stipulated by local laws. Workers under the age of 18 shall not perform work that is likely to jeopardize their health and safety, nor shall they be required to work overtime or at night. In case of using student workers, suppliers shall provide proper support and training programs, and continuously check compliance with applicable law and regulations.

#### C. Prohibition of excessive overtime

Total working hours per week shall not exceed the standard pursuant to the local law or 60 hours. Also, at least 1 holiday shall be allowed for every 7days.

#### D. Wages and welfare

Wages shall be paid for regular working hours in excess of the statutory minimum wage, and additional premium shall be paid for overtime/night work as defined by local law. For each pay period, workers shall be provided with a wage statement that includes sufficient information to verify accurate compensation for work performed. Wage deduction is not allowed as a disciplinary action. (However, deductions for the hours employees did not work due to tardiness will be acknowledged.) Suppliers shall faithfully pay workers' social insurance premiums.

#### E. <u>Humane treatment</u>

Suppliers shall respect the human rights of all workers, and make sure that workers are not subjected to sexual harassment, sexual abuse, physical punishment, mental/physical coercion, abusive language, unreasonable restriction or brutal or inhumane treatment. To this end, suppliers shall clearly stipulate disciplinary policies and procedures, implement and announce them to workers.

#### F. Prohibition of discrimination

In employment practices, such as hiring, wages, promotion, compensation and educational training opportunities, suppliers shall not discriminate on account of race, skin color, age, gender, sexual orientation, gender identity and expression, ethnic origin, disability, pregnancy, religion, political orientation, labor union membership, nationality or marital status. Suppliers cannot require health examination of items that may be used to discriminate against workers or jobseekers (pregnancy, etc.). Also, suppliers shall provide workers with reasonable accommodation for religious practices upon request.

#### G. Guaranteeing the freedom of association

Suppliers shall guarantee workers' rights to freely organize and join labor unions pursuant to local laws, and to engage in collective bargaining, peaceful assembly and reject such activities. Workers or workers' representatives shall be able to share their opinions on working conditions and management policies and their difficulties with the management without fear of discrimination, retaliation or threats.

#### 2. Safe working environment (Health & Safety)

#### A. Occupational safety

Suppliers shall conduct regular risk assessments to understand the possibility of workers being exposed to safety hazards and prevent risks associated with these hazards. Suppliers shall design safe processes, implement technical/administrative control and preventive maintenance, prepare safe work procedures and continuously provide training and necessary personal protective equipment (PPE) to workers, and supervise to ensure the use of such PPE according to the results of risk assessment. Reasonable steps must also be taken to protect pregnant women/nursing mothers from working condition with high hazards, remove or reduce any workplace health and safety risks to pregnant women and nursing mothers including those associated with their work assignments, as well as include reasonable accommodations for nursing mothers.

#### B. Emergency preparedness

Suppliers shall identify emergencies likely to occur and requiring high-priority responses, and establish response plans. Suppliers shall make sure that it is possible to always open emergency exits outward, and maintain evacuation capabilities by conducting regular evacuation drills and evaluation of the results including time records and corrective actions, in which all employees participate, at least once a year. Evacuation drills should be held for all areas including canteen and dormitory, and all shifts (Day/Night).

#### C. Prevention of occupational injury and illness

Suppliers shall implement the following procedures to prevent occupational injury and illness and its recurrence: a) reporting issues; b) classifying and recording types of injury and illness; c) providing necessary treatment ;d) taking corrective/preventive measures including worker training after analyzing the root causes; e) supporting workers' return to work after treatment.

#### D. Managing industrial hygiene

Worker exposure to chemical, biological and physical agents is to be identified and evaluated by regular industrial hygiene tests including noise, vibration, and air quality. Potential hazards are to be controlled lower than accepted levels as specified in local law through proper design, engineering and administrative controls. When hazards cannot be adequately controlled by such means, workers are to be provided with and use appropriate, well-maintained, personal protective equipment (PPE). Protective programs shall include educational materials about the risks associated with these hazards.

#### E. Managing physically demanding work

Suppliers shall identify physically demanding tasks, e.g. repetitious work and handling of heavy objects, and improve processes (supportive equipment, adjustable work table, etc.) or conduct job rotation or have workers stretch/exercise to prevent musculoskeletal disorders.

#### F. Machine safeguarding

Suppliers shall regularly conduct safety inspections of all applicable machinery and keep its records in accordance with local law. For the safety of workers, suppliers shall provide physical protective guards/barriers and safety devices (shut down when open the cover, interlocks, etc.), and conduct preventive maintenance of the machinery.

#### G. Cafeteria and dormitory management

Suppliers shall provide employees with clean restrooms, drinking water, and a place where they can hygienically cook/store/eat food. The dormitories provided by suppliers or labor dispatch companies shall be clean and safe, and provide appropriate emergency exits, cooling/heating, hot water for bathing and showering, and adequate lighting, ventilation, personal lockers or space with a lock.

#### H. Health and safety communication

Suppliers shall provide health and safety training for all workers in a language the worker can understand. Health and safety related information shall be clearly posted in the facility or placed in a location identifiable and accessible by workers. Training is provided to all workers prior to the beginning of work and regularly thereafter. Suppliers shall provide communication channels so that workers can raise safety concerns freely.

#### 3. Environment-friendly workplace management (Environment)

#### A. Compliance with environmental laws (permits and reporting)

Suppliers shall acquire and maintain all environmental permits (ex: discharge/preventive facility installation/operation/change reports) as required by law, and fulfill the obligation to report. Suppliers shall also stay up-to-date on the latest legal revisions and comply with them.

#### B. Pollution prevention and reduction of resource/energy consumption

Suppliers shall make efforts to reduce and eliminate resource/energy consumption and waste discharge by improving processes, using alternative sources of energy, conducting preventive maintenance, preserving resources, recycling and reusing. Energy consumption and relevant greenhouse gas emissions are to be tracked, documented, and evaluated. Suppliers shall make efforts to reduce power and fuel consumption and minimize greenhouse gas emissions by enhancing energy efficiency.

#### C. Hazardous substance management

Suppliers shall identify and record all chemicals and other materials (including hazardous waste) likely to be a hazard to humans or the environment when leaked, and make efforts to safely store, transport, use, recycle, reuse and dispose them. Suppliers shall identify areas where soil and rainwater pollution are possible when chemicals are leaked, establish countermeasures and conduct counter-leak drills at least once a year.

#### D. Solid waste management

Suppliers shall understand the characteristics of solid waste, treat them according to laws before disposing them, and make efforts to reduce them. Before selection of waste handlers and transporters, they shall be assessed including onsite inspection whether they are complying with local law.

#### E. Air pollution management

Suppliers shall understand the characteristics of VOC (volatile organic compounds), aerosols, corrosive gases, dust, ozone depletion materials and combustion byproducts in the processes, and treat them according to laws before discharging them. The efficiency of treatment facility shall be monitored at all times.

#### F. Compliance with regulations regarding hazardous substances in products and processes

Suppliers are to adhere to all applicable laws and regulations regarding prohibition or restriction of specific substances and toxic chemicals in products and manufacturing. Suppliers shall comply with all the latest hazardous substance management standards of LGE.

#### G. Water management

Suppliers shall characterize and monitor water sources, use and discharge. All wastewater is to be treated as required by local law prior to discharge, and shall be routinely monitored to ensure regulatory compliance.

#### 4. Ethics

#### A. Compliance with "Jeong-Do" management and No improper advantage

According to the Jeong-Do Management policy of LGE, suppliers are prohibited from engaging in corrupt practices, such as receiving bribes including presents and embezzlement, and shall continuously regulate and monitor for such occurrences to ensure compliance with anti-corruption laws.

#### B. Information disclosure

All transactions shall be transparent and accurately recorded in accounting books. Suppliers shall disclose, as is, information on the status of labor/health and safety/environment practices, business activities, corporate governance, financial status and performance according to related laws and prevailing industry practices.

#### C. Protection of intellectual property rights

Suppliers shall respect all intellectual property rights, and protect such rights when transferring technology/know-how. Suppliers shall also safely protect all information of LGE and their suppliers.

#### D. Fair trade, advertising and competition

Suppliers shall comply with the applicable regulations and standards regarding fair trade (prohibition of collusion), advertising and competition.

#### E. Protection of identity and non-retaliation

Suppliers shall operate an anonymous confidential reporting channel and whistleblower protection programs, unless prohibited by law. Suppliers should have a communicated process for their personnel to be able to raise any concerns without fear of retaliation.

#### F. Personal information

Suppliers shall systematically protect the personal information of all interested parties (including suppliers, clients, consumers and employees). Suppliers shall also comply with personal information protection/information security laws when collecting, storing, processing, transmitting and sharing personal information.

#### G. International Trade

Suppliers shall comply with all applicable international trade laws and regulations concerning any raw materials, parts, products and services delivered to LGE. Every possible measure should be taken including prevention of business with sanctioned country, company, entities, or persons.

#### 5. Materials not obtained through illegal and unethical means;

#### Special requirements for conflict minerals

The Supplier shall establish and maintain a policy to prevent the use of materials sourced through any illegal and unethical means.

As part of or in addition to such policy, the Supplier shall establish and maintain a policy to ensure that Conflict Minerals contained in Products do not directly or indirectly finance or benefit an Armed Group in the Democratic Republic of the Congo or an Adjoining Country. The Supplier shall exercise due diligence on the source and chain of custody of Conflict Minerals contained in Products and make Supplier's due diligence measures available to LGE upon request. The supplier shall also respond promptly to LGE requests for information regarding the results of Supplier's due diligence measures,

including but not limited to the country of origin or smelters and refiners used to process Conflict Minerals contained in Products.

The terms "Conflict Minerals," "Armed Group," and "Adjoining Country" have the meanings ascribed to such terms in the rules and regulations of the U.S. Securities and Exchange Commission promulgated under Section 13(p) of the Securities Exchange Act of 1934, as amended.

#### 6. Management system

#### A. Management's commitment and responsibilities

As responsible representative(s) for complying with this Code of Conduct, the suppliers' executive management shall express their will to comply in writing and post it at their workplaces. The management shall also review their compliance at least once a year.

#### B. <u>Responding to external requirements</u>

Suppliers shall understand the latest laws including this Code and customer requirements, and conduct regular compliance evaluations (audits). As a result of the audit, suppliers shall analyze the root causes of nonconformities, and take corrective/preventive measures.

#### C. Risk assessment and management

Suppliers shall identify potential risks in terms of labor, ethics, the environment, health and safety. They establish a management plan for risks identified having a high probability and significant impact, and report the implementation status to management at least once a year.

#### D. Improvement objectives

Suppliers shall establish written performance, objectives, targets and implementation plans in terms of labor, ethics, the environment, health and safety, and evaluate the implementation status at least once a year.

#### E. Training and communication

To comply with this code and laws, suppliers shall operate training programs for managers/workers, and share clear information on policies, goals and performance with workers, next tier suppliers and LGE.

#### F. Worker feedback, Grievance and improvement

Suppliers shall evaluate employees' level of understanding the code, collect their opinions and non-conformances, and improve relevant procedure including grievance handling for practical implementation.

#### G. Documentation and records

Suppliers shall manage relevant documents and records in accordance with relevant laws and internal document management standards.

#### H. Suppliers' responsibilities

Suppliers shall deliver this code to their next tier suppliers, require them to comply with it, and monitor their compliance to the code.

#### References

The following standards were used in preparing this code and may be a useful source of additional information.

RBA (Responsible Business Alliance, formerly EICC) Code http://www.responsiblebusiness.org/standards/code-of-conduct/ Dodd-Frank Wall Street Reform and Consumer Protection Act http://www.sec.gov/about/laws/wallstreetreform-cpa.pdf ILO International Labor Standards http://www.ilo.org/global/standards/lang--en/index.htm ILO Code of Practice in Safety and Health www.ilo.org/public/english/protection/safework/cops/english/download/e000013.pdf ISO 14001Environmental Management System www.iso.org OECD Guidelines for Multinational Enterprises http://www.oecd.org OECD Due Diligence Guidance for Responsible Supply Chains of Minerals from Conflict Affected and High-Risk Areas http://www.oecd.org/investment/mne/mining.htm United Nations Convention Against Corruption www.unodc.org/unodc/en/treaties/CAC/index.html United Nations Global Compact www.unglobalcompact.org Universal Declaration of Human Rights www.un.org/Overview/rights.html SA8000 and SAI (Social accountability international) http://www.sa-intl.org/

The LGE Supplier Code of Conduct was initially enacted in 2010 as a member of RBA (formerly EICC) to promote overall enhancement of social responsibility in the supply chain. You can find latest version of this code at LGE Supplier website portal (https://www.lgesuppliers.com)or corporate website (http://www.lg.com/sustainability).

#### THE FOLLOWING REQUIREMENTS APPLY TO OUTBOUND SHIPMENTS FROM LAREDO TX:

#### Full Truckload – TL:

- All 53' dry van equipment must be equipped with straps.
- Cargo will include home appliances
- Loads may be tendered as a multi-stop load.

#### Integrity

• Double brokering is **STRICTLY** prohibited.

#### **Proof of Delivery**

- Commercially reasonable efforts will be made for proof of delivery to be submitted within seven days of delivery completion.
- A valid proof of delivery must legibly have the date of delivery, P.O. number, unit or carton quantity, consignee tag or stamp(s) and Bill-of-Lading signed. Carrier is responsible for auditing PODs prior to submission for validity and is subject to liability surrounding issues at delivery upon invalid POD submission.

#### **Security Protocol**

- All carriers will be responsible to maintain strict security protocol
- Shipments must not be combined with produce, wet, and/or hazmat materials.
- Stacking non-LG products on top of LG product is strictly prohibited.
- If load hauled was equipped with a Light Sensor seal, carrier must notify LG Electronics and LX Pantos immediately upon sensor's alerting.
- Red Zones are defined as stops made within 150 miles of departure. Drivers making stops within 150 miles of departure from shipper are prohibited. Carriers are required to communicate any and all reasons for Red Zone stopping.
- Carriers are required to communicate any and all reasons for deviation from tendered destination address to be considered for re-consignment. Unwarranted deviation from tendered destination(s) are subject to investigation.
- Security Protocol Compliance KPI will be scored by number of Red Zone stops, heading away count and number of light sensor alerts.

#### Arrival/Departure from LG Facility:

- 1. Driver must arrive fully fueled with full hours of service to meet scheduled delivery.
- 2. Driver is required to have a current and valid U.S. Commercial Driver's License that will be checked and/or scanned by LG security. Drivers will not be allowed to access LG facility unless this requirement is met.
- 3. Mexican CDL's will not be accepted.
- 4. Paper photo copy of CDL's will not be accepted.
- 5. Driver must provide the valid LG load number upon arrival. Without the valid LG load number, they will be

denied access to the distribution center.

- 6. Tractor and trailer DOT inspections and registrations must be up to date and not expired.
- 7. Before departing LG facility, security will place a security seal on trailer with the driver to witness and the load will be photographed.
- 8. Drivers will be required to sign an agreement stating they will drive at least 150 miles away from the shipper prior to stopping.
- 9. Should a driver need to reset his hours after pickup, they should drop trailer at an LG facility rather than their local yard.
- 10. Carrier must provide Driver name, Driver license, Trailer # for security purpose prior to arriving into LG facility for verification

#### Loads in Transit:

- 1. All drivers handling LG shipments MUST drive a minimum of 150 miles before stopping.
- 2. Medical, mechanical emergencies and/or shipper related delays are the only exceptions to rule 1 and must be communicated to Broker/LX Pantos in real time.
- 3. Drivers must check in with their operations people when stopping transit for LG loads.
- 4. Team loads must have a driver with the load at all times. Team loads must never be left unattended.
- 5. Under no circumstances will an LG load be left at an unsecured area such as public streets, motels, public lots, driver's home, etc.
- 6. Driver must have a means of communication with operations at all times (i.e. QUALCOMM, Skybitz, cell phone, etc.).
- 7. Driver must never discuss or disseminate LG load details with anyone while assigned on an LG load.
- 8. If for any reason a driver has an issue that could jeopardize the security of an LG load, they must notify their operations people and Brooker/LG in real time.
- 9. If a driver feels they are being followed for any reason they must notify their operations people and/or Cargo Net immediately.
- 10. When making scheduled stops, driver should inspect their tractor and trailer prior to departure to ensure the integrity of the load was not breached.
- 11. If the driver's tractor breaks down, the driver MUST report it immediately to the carrier's dispatch and Broker/LX Pantos first so that the trailer can be taken back to LG's yard if the driver has not driven a minimum of 150 miles.
- 12. Any use of a yard should be secured, guarded, well-lit and equipped with surveillance cameras.
- 13. Upon arriving at destination, the driver must confirm seal is secured and intact prior to unloading.

## Arrival/Departure from Consignee:

- If a driver is unable to be unloaded for uncontrollable reasons, carriers are expected to bring trailer to the nearest secure yard for layover.
  - Secure yard is defined as a yard with CCTV monitoring, surrounding structures around the facility, good lighting and 24-7 guard surveillance. We expect secure yards to ensure that seals and trailer be untampered throughout their stay.

## Theft Protocol:

- 1. Carrier must follow LG's Theft Protocol.
- 2. In the event of a breach or theft, the carrier in real time must notify in this order:
  - a) Contact local law enforcement immediately (within 24 hours) and obtain police report.
  - b) Contact Broker who will contact LG
  - c) If load is known to have a tracker, contact the monitoring group at Overhaul 1-866-837-4285.

The details below MUST be included on the reporting of a theft to Broker/LG Electronics via email:

- ✓ What is the LG load number/LG reference number(s)?
- ✓ Who is the consignee(s) for the load?
- ✓ When did you pick up the load from LG and when was your delivery appointment?
- ✓ When did the theft take place?

- ✓ Where (address) exactly did the theft take place (yard, business, etc.)?
- ✓ What was taken (tractor and/or trailer) or were cartons stolen from the trailer?
- ✓ What was the license plate number of the tractor and/or trailer and what state were they registered in?
- ✓ Are there any markings on the tractor and/or trailer that would help identify the unit?
- ✓ What color is the tractor & trailer? What year and make are the tractor & trailer? What is the VIN number?
- ✓ What events occurred that lead up to the theft taking place?
- ✓ If only cartons were taken from the trailer, what was the commodity(s) and quantity? What were the serial numbers?
- ✓ If a police report has already been filed, what was the detective's name (badge number if possible), contact information and case number? The carrier must provide LG with a copy of the police report as soon as possible.
- ✓ Are there any additional details LG should know regarding the incident?
- 3. Carrier will conduct a Post Incident Analysis (PIA) with above and determine if further action is required.

#### **Common Requirements**

- Carriers must be able to pick up LG Electronics loads every day of the week including weekends and holidays (please refer to operating hours/days of each distribution center indicated under the Distribution Network section of this RFQ).
- Carriers must provide active customer service and after-hours contacts that cover every day of the week including weekends and holidays.
- Carriers are expected to follow and support LG's quality transportation standards and measures:
  - Trailers Trailer quality is monitored by LG distribution centers. Trailers must be clean, dry, odor free, have no loose floor boards or panels and no sign of dust nor debris. It is the carrier's responsibility to ensure that equipment is being provided for loading in the above manner prior to arriving at the facility for loading.
  - Straps Straps are required for securing each load before leaving the premises. It is the driver's responsibility to provide and ensure the strap(s) are securely in place before the trailer departs LG's facilities.

#### **Truckload Requirements**

- Carrier must provide 53' van equipment that is dry, odor free, with no loose floor boards or panels and no sign of dust nor debris on all tendered loads.
- Equipment must be equipped with straps.
- Setting up a drop trailer program is highly recommended.
- Empty trailers are to be provided within two days of request.
- Carriers must be able to perform multi-stop service in applicable lanes.

- All valid claims within 60 days.
- To be valid POD, Every POD must contain all pages (if multiple pages), delivery date, number of counting units and to be signed or stamped by consignee
- Proof of deliveries must be provided within seven days of request.

BOL. NBR. 16040707 DATE 12/30/24	STRAIGHT BILL OF LADING ORIGINAL - NOT NEGOTIABLE	PAGE 1 OF 1 LOAD# 16040707
CARRIER CLLQ	TYPE OF SERVICE - SPOT	T LIFT HOOK 251826
PU DATE 12/30/24	DRIVER IS REQUIRED	окл вооп вткл 63 Ј.А.А.
SHIPPER	CONSIGNEE CONSIGNEE	GOR 3PL MDO
LGE US	167 TARGE	T INDUSTRIAL CIRCLE
50 Veronica Ave	(1) O 991PM CIRCLE	<111111111
Franklin Township, NJ 08873	CILLY 2000 BANGOR,	
BILL TO OR REMIT TO LX Pantos America, Inc. 111 SYLVAN AVENUE	MERCHANDISE	
South Building ENGLEWOOD CLIFFS, NJ 0763	32 RECEIVEDSignature Of Consignee	Date Received
	GENERAL COMMENTS Driver Must De Appointment Date	
		faular07
		fsuarez
Customer P.O. #	Customer Phone #	WEIGHT LBS. CLASS
PIECES IN HM	DESCRIPTION	ISUBJECT TO COMMECTION
L HW	erset - Master Bill of Lading	2,329.68

	0.100050.0120251	Total Pallets:			
13 CTNs	Seal No. 6439352-6439354		COD FEE	FREIGHT TERMS	
REMIT C.O.D. TO		COD <sub>AMT:</sub> \$	PPD COLLECT		
ADDRESS NOTE - Where the rate is dependent on value, shippers are required to state specifically in writing the agreed or declared value of the property. The agreed or declared value of the property is horoby specifically stated by the shipper to be not exceeding.		Subject to Section 7 of conditions, if this shipment is to be delivered to the consigner without recourse on the consignor, the consigner shall sign the following statement: The carrier shall not make delivory of this shipment without payment preight and all other lawful charges.		CHARGES	
word camer being understood brough each camer of ref of any of and prop or and unless otherwise broaded by	DBF sublications and tamb in effect on the dark of the Beak of the BH bit (acting the property Bepartied above in experts host bit contract is meaning any person or corporation in bosession of the property under the contract agrees to or host bit contract is meaning any person or corporation in possession of the property under the contract agrees to or host bit contract is on any portion of and invite to desireation, and as to each party are any time terminated and the any or contract. The is it inmittee with all the BE of Lidding terms and conditions in the governing classification or lister and the sub-terms.	and peoplety. That many benue is the peopleted because a	append in States and his stars where	source monopolicity constraints and a source constraint (and	
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4 CTNs WMWKWKDA:Dishwasher 4 CTNs RFBFFD3D:3D French 1 CTNs RFBFFD4D:4D F/D Drawer

1 CTNs CARNSRGO:Gas

LGE Representative
DL# 3585 ExP.10/22/2029
DVM Uttra Andrea
Mark with X or RG<sup>-</sup> If appropriate to designate Hazardous Materials or Hazardous Substances as delined in the Department of Transpontation Regulations giverning the transpondent of hazardous materials. The use of this column is an optional method for identifying hazardous materials on bits of lading per Section 172/201(a) (1) (III) of the Title 49, Obte of Perforal Regulations. Also, when stripping hazardous materials, the shipper's confifcation statement prescribed in Section 172/204 (a) of the Federal Regulations must be indicated on the bit of tading, unless a specific exception. Itom this requirement is provided in the Regulations for a particular material.