



# INVOICE

**BILL TO:**  
COYOTE LOGISTICS LLC  
2545 W. DIVERSEY AVENUE  
CHICAGO, IL 60647

**INVOICE DATE:** 10/24/2024  
**INVOICE #:** B62614  
**TERMS:** NET 30  
**DUE DATE:** 11/24/2024

DATE	CUSTOMER REF#	ORIGIN - DESTINATION	QUANTITY	RATE	AMOUNT
10/23/2024		1301 Heinz Dr, Fremont, OH 43420, USA - 7801 Statesville Rd, Charlotte, NC 28269, USA			
		Freight Income	1	\$1,950.00	\$1,950.00

TOTAL
\$1,950.00

**PLEASE NOTE**

The right to payment under this invoice has been assigned to Compass payment Solutions LLC (CFS) and all payments hereunder are to be directed to the assignee at the address noted below. Remittances to other than CFS do not constitute payment of this invoice. CFS must be given notification of any claims, agreements or merchandise returns which would affect the payment of all or part of this Invoice on the due date.

**COMPASS FUNDING SOLUTIONS LLC**  
**P.O.BOX 205154**  
**DALLAS, TX 75320-5154**  
**Tel: 844-899-8092**



# Rate Confirmation Load 32159289

Send invoices to:  
[CarrierInvoices@coyote.com](mailto:CarrierInvoices@coyote.com)  
960 Northpoint Parkway  
Suite 150  
Alpharetta, GA 30005

877-6COYOTE  
(877-626-9683)

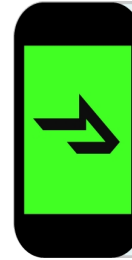
## Cust Requirements

Equipment	Van, 53'
Pre Cooled Temp	None
Load Temp	None
Tarps	Undefined
Value	\$100,000

## Booked By

Jared Soderholm  
Jared.Soderholm@coyote.com  
Phone: +1 (773) 365 6497  
x2228  
Fax: +1 (773) 365 7804

Please notify driver(s) - This  
load has a prepaid lump



## Get CoyoteGO Today!

- Dispatch
- Send updates
- Check in
- Submit paperwork

Available for An-  
droid or iPhone,  
at App Store or  
Google Play

## Load Requirements

Tech Tracking Required Seal

## Equipment Requirements

Food Grade Trailer 12 Years Or Newer No Roll Door Scale Up To 45500 Pounds

## Notes

All Van/Container loads MUST be sealed at origin either by shipper or driver with a seal number noted on bill of lading. The driver is responsible for re-sealing the trailer after each pickup/drop on a multi-stop shipment. In the event a shipment that was sealed at origin or after each additional pickup/drop arrives at the destination with a tampered seal or without the seal intact then (i) the Carrier shall be liable for any shortage or damage claims with respect to such shipment and (ii) the shipper shall have the right, in its sole discretion, to deem the entire shipment damaged, adulterated/contaminated and unsalvageable, without the need for any inspection and the Carrier shall be liable for the full value of the shipment. Carrier is required to weigh shipment within 50 miles of departing each shipper. If carrier fails to weigh shipment within 50 miles of departing each shipper, any citations/expenses incurred due to the equipment and/or shipment weight will be the carrier's sole responsibility. Carrier must meet and comply to shipper requirements at the facility. All drivers must wear masks or facial coverings to the extent required by laws or facilities. **Carrier must be in full compliance with the Food Safety Modernization Act (FSMA), if applicable. By accepting the shipment, Carrier agrees that the driver has consented to receiving text messages and/or phone calls from or on behalf of Coyote.**

Approval for payment of detention is contingent upon the following eligibility requirements:

- 1) Carrier must report facility departure time and total detention hours within 24 hours of shipment delivery at the final facility.
- 2) Carrier must provide proof of the on time arrival and departure times in the form of a BOL or other shipping document with arrival and departure times notated by facility within 24 hours of shipment delivery at final facility.

## Route Directions

Carrier acknowledges that any routing instructions from the shipper herein are being provided for convenience only, and the Carrier may choose the route.

## Signature Line

By signing below, BRZ agrees to the terms and conditions set forth below and provided herewith, if any.



# Rate Confirmation

## Load 32159289

### Stop 1: Pick Up

Pick Up 2092067330 Numbers	Appointment Scheduled For Wed 10/23/2024 at 11:30	Facility Notes
Confirmation None Numbers		
Facility Heinz Fremont	Driver Work No Touch	-- MUST ask Ops to confirm if pork is on shipment
Address 1301 HEINZ RD Fremont, OH 43420	SLIC "C40HH"	-- Trailers must be sealed @ shipper. Delivery of unsealed loads are subject to claims.
Contact LOAD PLANNER CONTACT		-- For Walmart, POD and TCR required to request detention. Update incident once dropped. Customer approval for billing approx. 30 days after request date.
Phone None		-- If reefer required, must confirm temperature with shipper and BOL. Reefer must also be able to get a temp download
		-- Any breakdowns will require proof/receipts for repair

### Stop 1 Requirements

N/A

Commodity	PO #	Packaging	Load On	MinWt	Exp Wt	Pieces
Food Product	3349295E	Case	Pallets	44,634 Lbs	45,500 Lbs	1,458

### Stop 2: Delivery

Delivery 3349295E; 16128456 Numbers	Appointment Scheduled For Thu 10/24/2024 at 10:00	Facility Notes
Confirmation None Numbers		-- Must report all damages, shortages and overages to Coyote immediately upon delivery.
Facility US Foods- Charlotte/5E	Driver Work Lumper	-- In event of product rejection/overage/return, customer chooses product direction once POD, pictures of product, and zip code of cargo are provided. Payment for out of route miles to carrier facility or other location not chosen by customer, will not be considered. OSD cost breakdown: OOR = \$2.00/mi. Stop Off = \$50. Layover = \$200/day (Van) & \$250/day (Reefer)
Address 7801 STATESVILLE RD Charlotte, NC 28269	SLIC N/A	-- The customer hours of operation are M-F 07:00 - 18:00 CST and we will not receive disposition outside of these hours.
Contact Mason Ewing Phone +1 (704) 597 6907	Prepay - Relay "RTFPAQ"	

### Stop 2 Requirements

TCheck Or Cash For Lumper Lumper Receipt Required Within 48 Hours



# Rate Confirmation

## Load 32159289

Commodity	PO #	Packaging	Load On	MinWt	Exp Wt	Pieces
Food Product	3349295E	Case	Pallets	44,634 Lbs	45,500 Lbs	1,458

Charges				Contact	
Description	Units	Per	Amount	Send invoices to:	Please contact Coyote at 877-626-9683 if the charges are incorrect.
Fuel Surcharge	522.00	\$0.430	\$224.46	<b>960 Northpoint Parkway Suite 150 Alpharetta, GA 30005</b>	
Flat Rate	1.00	\$1,725.540	\$1,725.54		
Total			USD \$1,950.00		

Agreement					
Carrier	Riki Transportation Inc			Broker	Coyote Logistics, LLC
USDOT	3119062			Rep	Jared Soderholm
Phone	+1 (708) 303 5150			Title	Sales Rep
Email	shawn@rtbrz.com			Phone	+1 (773) 365 6497 x2228
Fax	None			Fax	+1 (773) 365 7804
				Date	10/23/2024 08:46

By signing below, BRZ agrees to the terms and conditions set forth below and provided herewith, if any.

\_\_\_\_\_  
Name and Title (Print)

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date

**PLEASE SIGN THIS AGREEMENT AND EMAIL TO [Jared.Soderholm@coyote.com](mailto:Jared.Soderholm@coyote.com)**

Coyote Logistics, LLC is an Equal Opportunity Employer



# Rate Confirmation

# Load 32159289

## Terms and Conditions

The Broker-Carrier Agreement or Carrier Agreement (in each case, the "Agreement") between Coyote Logistics, LLC, a Licensed Property Broker - USDOT # 2236410, and BRZ is amended by the verbal agreement between Jared Soderholm of Coyote Logistics, LLC hereafter referred to as BROKER, and Shawn of BRZ hereafter referred to as CARRIER, dated 10/23/2024.

This confirmation is subject to the terms of the Agreement and this document constitutes an amendment thereto. If the CARRIER has not signed the Agreement, then the rate shown above is the agreed individually negotiated rate and no other rate shall apply including any carrier tariff rate or terms.

THIS LOAD SHALL NOT BE DOUBLE BROKERED. No additional charges not listed above may be added by the CARRIER. Any additional charges must appear on a revised confirmation sheet signed by the BROKER. CARRIER must include signed copy of the shipper's bill of lading and any other proof of delivery with invoice to BROKER. Rates, except as specifically designated above, are inclusive of any fuel surcharge. CARRIER certifies that it is in compliance with all requirements of the California Air Resources Board (CARB) that are applicable to the scope of CARRIER's operations, including, but not limited to: Statewide Truck and Bus Regulations, Transport Refrigeration Unit (TRU) Regulations, Tractor-Trailer Greenhouse (GHG) Gas Regulations, and Drayage Truck Regulations. CARRIER also warrants that it is in compliance with any comparable requirements of the Environmental Protection Agency (EPA) and other states, where applicable. CARRIER shall be responsible for any fines imposed on BROKER and/or shipper resulting from noncompliance.

CARRIER hereby confirms that it maintains applicable and valid insurance without exclusions that would prevent coverage for the items listed above. CARRIER has at least \$100,000.00 in cargo insurance and \$1,000,000.00 in automobile liability coverage. CARRIER further confirms that in transporting the shipment described hereinabove, it will comply with all U.S. DOT and FDA regulations applicable to its operations while transporting said shipment, including, but not limited to drivers' hours of service, and the Food Safety Modernization Act (FSMA), if applicable. CARRIER agrees to the attached requirements from the shipper, if any.

### **ALL LOADS ARE SUBJECT TO ELECTRONIC TRACKING**

By accepting this shipment, CARRIER agrees that it has obtained a written agreement from each driver transporting a shipment tendered by BROKER to CARRIER pursuant to the Agreement in which each driver provides all necessary consents to (i) receiving text messages and/or phone calls from or on behalf of BROKER and (ii) allowing BROKER or its vendor to track such driver's location while transporting such shipment. CARRIER shall comply with all applicable laws relating to the collection, use, storage, retention, disclosure, and disposal of any information CARRIER provides to BROKER, including information regarding the drivers transporting shipments. CARRIER shall indemnify, defend, and hold BROKER and its affiliates harmless from and against any and all claims, damages, liabilities, losses, actions and expenses (including attorneys' fees) arising out of or in connection with CARRIER's breach of this Section. This Section shall survive the expiration or termination of the Agreement between BROKER and CARRIER.

**Operating Parameters**  
**Kraft Heinz Foods Company**

**Carrier shall adhere to the following customer requirements:**

Carrier acknowledges that Kraft-Heinz's Products are susceptible to odors, and agrees it shall not commingle, or permit to be commingled, Kraft-Heinz's freight with odorous or volatile materials. Carrier shall comply with all of Kraft-Heinz's sanitation and operation policies and all instructions and specifications on Bills of Lading, including but not limited to any refrigeration or other temperature control requirements.

**Salvage:** All freight shipped shall remain the sole and exclusive property of Kraft-Heinz notwithstanding the payment of any freight claim. If any lost or stolen Products is recovered by Carrier, Carrier shall notify Broekr who in turn shall notify Kraft-Heinz and such freight shall be returned to Kraft-Heinz. Carrier shall not deliver or transfer any of the Products to any person or entity except as directed in writing by Kraft-Heinz or on the bill of lading. Carrier acknowledges Kraft-Heinz's unique experience and expertise in determining the appropriate disposition of its Products. The decision to authorize a salvage claim or an allowance in lieu of salvage rests in Kraft Heinz's sole discretion based on its independent assessment of the claim. Carrier shall not assert any salvage claim for any Product unless such claim is previously authorized in writing by Kraft-Heinz. Carrier may dispose of damaged, injured, or expired shipments only in accordance with Kraft-Heinz's written permission and instructions.

**Federal Contractor Responsibilities.** Kraft-Heinz must comply with certain legal provisions because it has contracts with the U.S. government. **To the extent applicable and if Carrier is not exempt, Carrier shall abide by the requirements of 41 CFR §§ 60-1.4(a), 60-300.5(a) and 60-741.5(a). These regulations prohibit discrimination against qualified individuals based on their status as protected veterans or individuals with disabilities, and prohibit discrimination against all individuals based on their race, color, religion, sex, or national origin. Moreover, these regulations require that covered prime contractors and subcontractors take affirmative action to employ and advance in employment individuals without regard to race, color, religion, sex, national origin, protected veteran status or disability.** To the extent applicable and if Carrier is not exempt, Carrier also agrees to comply with the regulations set forth in 41 C.F.R. Parts 60-1 through 60-60 (women and minorities); 29 U.S.C. Section 793 and the applicable regulations contained in 41 C.F.R. Part 60-741 (individuals with disabilities); 38 U.S.C. Section 4212 and the applicable regulations contained in 41 C.F.R. Part 60-300 (covered veterans); the employee notice requirements set forth in 29 C.F.R. Part 471, Appendix A; FAR 52.203-13 & 15 (code of business ethics and conduct); 52.219-8 (utilization of small business concerns); 52.222-50 (combatting trafficking in persons); 52.226-6 (promoting excess food donations to nonprofit organizations); and 52.247-64 (preference for privately owned US flag commercial vessels). Kraft-Heinz may modify these requirements at any time as reasonably required by changes in U.S. laws and regulations.

Carrier shall notify Broker immediately by telephone, who in turn will notify Kraft-Heinz, (and confirm in writing the known details of the incident) of any lost or stolen shipments, or of any accident that impairs the safety of or materially delays the delivery of Kraft-Heinz's Products.

Notification of accident, loss or theft should include, as applicable:

- Carrier name, driver name (if applicable), telephone number(s), order number, and Bill of Lading for the Shipment.
- Origin of Shipment – Address, City, State.
- Destination of Shipment – Address, City, State.
- Exact location trailer/container/product was last seen.
- Details of how and why trailer/container/product was involved in incident.
- Location, date and time when trailer/container/product was involved in incident
- Detailed description of the trailer/container, vehicle identification numbers (VIN) of the tractor and trailer, trailer number, make and model of tractor and trailer (markings, license plate, value, etc.) (if applicable).
- Amount and description of product involved by SKU.
- Name and phone number of law enforcement agency and report number (if agency was notified)

**Detailed Security Requirements:** All full transport equipment must have numbered security seals on all doors, hatches, and openings. Seal numbers must be on the Bill of Lading (BOL) and match the seals on the transport equipment. Equipment received with broken, missing, unreadable, or non-matching seal numbers to the BOL shall initially be rejected until the equipment and cargo can be inspected to determine the extent, if any, of any loss, damage, or product tampering which may have occurred. A broken, missing, unreadable or non-matching seal number resulting in the initial rejection of a load shall not be the sole basis for a decision to permanently reject a load. Drivers must check in upon arrival at Kraft-Heinz or the Kraft-Heinz customer facility to verify shipment documentation and to verify driver credentials (photo identification and driver's license number) that must be added to the BOL. The seal must be broken only after it has been examined and verified by a representative of Kraft-Heinz or the Kraft-Heinz customer. If an original security seal is broken by a regulatory person (i.e. scale personnel, police, border personnel, etc.), a replacement security seal must be placed on the door or hatch originally opened. In addition, the circumstances around the seal removal and the new seal number must be documented on the BOL along with the regulatory person's name and identification or badge number. The original broken seal must be retained and provided to Kraft-Heinz or Kraft Heinz's customer's receiving personnel to compare against the BOL.

Equipment used for transport of LTL, partial loads or courier services must be kept secure during transit to the destination site by locking. The delivered Products must be inspected for physical integrity and verified against the documentation upon arrival.

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#### **CSR POLICIES:**

- a. Forced Labor.** Carrier shall not use any forced labor, which means any work or service performed involuntarily under threat of physical or other penalty. Carrier shall respect the freedom of movement of its workers and not restrict their movement by controlling identity papers, holding money deposits, or taking any other action to prevent workers from terminating their employment. If workers enter into employment agreements with Carrier, workers should do so voluntarily.
- b. Child Labor.** Carrier shall not directly (or indirectly through the use of its subcontractors) employ any children under the age of 18 years of age unless legal, necessary, and the following are met:
  - i. Carrier shall comply with the minimum employment age limit defined by national law or by International Labor Organization ("ILO") Convention 138, whichever is higher. The ILO Convention 138 minimum employment age is the local mandatory schooling age, but not less than 15 years of age (14 in certain developing countries), subject to exceptions allowed by the ILO and national law.**
  - ii. Carrier shall ensure that employees working in facilities that are manufacturing or packaging Kraft-Heinz finished products, serving as temporary employees to Kraft-Heinz, or present at Kraft-Heinz facilities, are at least 15 years of age (and no exceptions allowed by the ILO or national law will apply).**
  - iii. Carrier must demonstrate that their employment does not expose them to undue physical risks that can harm physical, mental, or emotional development**
- c. Diversity and Inclusion.** Carrier shall hire, compensate, promote, discipline, and provide other conditions of employment based solely on an individual's performance and ability to do the job (except as required under collective bargaining agreements). Carrier will not discriminate based on a person's race, sex, age, nationality, marital status, ethnic origin, or any legally protected status.
- d. Harassment and Abuse.** Carrier shall provide a workplace free from harassment, which can take many forms, including sexual, verbal, physical or visual behavior that creates an offensive, hostile, or intimidating environment.
- e. Safety and Health.** Carrier shall (i) endeavor to provide safe working conditions, (ii) provide its employees with appropriate protection from exposure to hazardous materials, and (iii) provide its employees with access to potable water and clean sanitation facilities.
- f. Third-Party Representation.** Carrier shall respect the decision of its employees to join and support a union as well as their decision to refrain from doing so where legally permitted.
- g. Working Hours and Compensation.** Within the bounds of normal seasonal and other fluctuations in business requirements, Carrier shall (i) maintain a reasonable overall pattern of required working hours and days off for its employees so that total work hours per week do not regularly exceed industry norms; (ii) pay fair and timely compensation, including any required premium payments for overtime work; and (iii) advise new employees at the time of hiring if mandatory overtime is a condition of employment.

**h. Disciplinary Practices.** Carrier shall not use corporal punishment or other forms of mental or physical coercion as a form of discipline.

**i. Business Integrity.** Carrier shall promote honesty and integrity in its business conduct by raising ethical awareness among its employees and providing direction and education on ethical issues. Further, Carrier will not: pay or accept bribes, arrange or accept kickbacks, or participate in illegal inducements in business or government relationships.

**j. Environment and Sustainability.** Carrier shall work to continuously improve its environmental performance by setting and then working toward quantifiable goals that reduce the environmental impact of its activities.

**DRUG-FREE WORKPLACE:** Carrier shall have (and document) a zero tolerance policy for illegal drugs, applied to hiring of employees and use in the workplace. Carrier shall require all subcontractors who perform work to comply with the requirements of this paragraph.

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#### **Special Routings:**

For designations west of the Rocky Mountains (Western Colorado, Utah, California, Oregon, Washington, Idaho and Montana), delivering carriers may be requested to follow low altitude routings on certain Products, which cannot travel over a specific altitude. Not following the specified routes will result in destruction of Products. The applicable rate shall apply to all miles unless a special route rate has been negotiated.

#### **For Marshmallows, Cool Whip Lite and Cottage Doubles - maximum altitude of 5,000 feet:**

The Southern routes are:

To/From points in California north of Bakersfield - via Dallas, TX - El Paso, TX - Tucson, AZ - Bakersfield, CA

To Utah and Nevada - via Dallas, TX - El Paso, TX - Tucson, AZ - Barstow, CA

To Arizona - via Dallas, TX - El Paso, TX - Tucson, AZ

The Northern route to Washington and Oregon is: via Billings, MT - Butte, MT - Spokane, WA

To Idaho - via Billings, MT - Butte, MT - then US Interstate 15

#### **For Lunchables from Fullerton, CA; Ontario, CA; Davenport, IA and Madison, WI - maximum altitude of 7,500 feet:**

The Southern routes are:

To/From California north of Bakersfield - via Cheyenne, WY - Reno, NV

To/From California south of Bakersfield - via Tucumcari, NM - Flagstaff, AZ

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#### **Spotting Trailers:**

Dropping and spotting of trailers for loading and unloading and initial spotting shall be done, when and as requested by Kraft Heinz at no additional charge. Notwithstanding shipper's request for drop trailers, such trailer drop off shall be deemed to be for the convenience of carrier, and carrier, at its sole cost and expense, shall have the right to remove any unloaded trailer at any reasonable time upon prior notice to Kraft Heinz. Kraft Heinz shall have the right to move any trailer on its property and, at its convenience, may load such trailer for transportation by carrier. Except to the extent caused by the negligence or willful misconduct of employees of Kraft Heinz, Kraft Heinz shall not be liable for any injury, loss, theft, or damage to any such trailer while in Kraft Heinz's possession and Broker hereby releases and agrees to defend, indemnify and hold harmless Kraft Heinz against any claim for such injury, loss, theft or damage made by or on behalf of owner or lessee of such trailer with respect to the injury, loss, theft or damage to such trailer. Although Kraft Heinz shall not be liable for the actions of any third parties, including Kraft Heinz's contractors, the foregoing is not intended nor shall it prohibit carrier from making a claim directly against third parties, including Kraft Heinz's contractors, who may have caused such injury, loss, theft or damage.

#### **Carrier Responsibilities on Truckload shipments:**

The carrier must sign the bill of lading for the load picked up. The carrier is responsible for the Products on the load until it obtains the legible signature of the consignee after delivery to the destination specified by Kraft Heinz.

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**Proof of Delivery (POD) requirements and responsibility for reporting claims are set out in the Responsibility Matrix below.** The carrier is always responsible for ensuring the seal number and condition (intact or not) is recorded by the customer and for obtaining the consignee's signature. If the consignee refuses to record the seal's condition (intact or not) the carrier must do so. On multi-stop truckload shipments, the first consignee (or carrier) shall document the seal number and condition at the first stop. At the later stops, each consignee shall be responsible for all requirements except the seal information.

In all cases, the carrier is responsible for noting the seal number and seal condition (intact or not) on the bill of lading or delivery receipt if the consignee fails to do so, regardless if there was an apparent shipping discrepancy or not.

The carrier is responsible for providing a faxed or imaged copy of the POD to SHIPPER at the Kraft Heinz National Claims Center ("NCC") (1-800-894-5854, or [claims@kraftheinzcompany.com](mailto:claims@kraftheinzcompany.com)) within 5 days of delivery if there were any discrepancies on live unloads, regardless of who unloaded the trailer, and for all drop trailer deliveries if requested by SHIPPER.

Carriers are responsible for re-sealing trailers with their own seals if government or military officials for cargo inspection break the original seal. The carrier is responsible for maintaining a continuous seal record. Drivers must cooperate with officials who present proper credentials and should immediately re-seal any trailer opened for inspection. When a seal is broken to conduct an inspection, the driver should replace it with a new seal, note the new seal number on the bill of lading and request the official's signature and badge number, serial number or other identification next to it. Carriers must provide Kraft Heinz with any documentation or forms provided by the inspecting party. Carriers must call the NCC to report the new seal number. The Seal Form must be filled out.

#### **Carrier responsibilities on LTL shipments:**

The carrier must sign on the bill of lading for the load picked up. If the carrier signs for pallets, it shall be responsible for a pallet count upon delivery. If the carrier signs for cases, the carrier shall be responsible for a case count upon delivery. The carrier is responsible for the products on the load until it obtains the legible signature of the consignee.

LTL exception reporting for loads from Kraft Heinz origins (all those not listed above):

The carrier shall telephone report over or short pallets and any damage to the NCC within 24 hours of the first break point, and subsequently fax or email an exception report IF there were any pallets short or damaged. Because time is of the essence in reporting discrepancies, mailed exception reports shall not be accepted. If no shortage or damage is reported within 24 hours of the first break point, the carrier is liable for any shortages or damage reported by the customer.

#### **Carrier responsibilities for Returns and over or refused product-Truckload and LTL:**

All refused Product must be reported to the NCC for disposition. Carriers must call or email the NCC. The NCC shall give written disposition for the Product, including an authorization number, by email, fax, or other means.

The carrier must follow the disposition instructions. If the carrier encounters problems returning the Product as instructed, the carrier must advise the NCC so that alternate arrangements can be made. Kraft Heinz may file a carrier claim for any unauthorized diversion or destruction of the Product.

If NCC instructs the carrier to take the Product to a food bank, NCC shall specify the food bank. The carrier must strictly follow the disposition instructions to deliver the refused Product to that particular food bank and must obtain a signed delivery receipt.

The carrier is responsible for recording and retaining all authorization numbers (return authorizations and authorizations to dump) given by NCC.

Returns must be authorized by Kraft Heinz, or freight charges shall not be paid.

When returning Product to Kraft Heinz or to a third party specified by Kraft Heinz, the carrier shall:

- (a) Maintain the identity and integrity of each individual RA. If the carrier takes possession of return Product that is already stretch wrapped, it may not break down the pallet. When possible, the carrier shall stretch wrap Product for different return authorizations (RA's) separately, with the RA number attached on the pallet, segregated enough so that it can be recognized as a distinct lot associated with each respective RA number;
- (b) Return RA's only to the location specified on the RA;
- (c) Attach the correct RA number on each stretch wrapped pallet of Product, and attach the Kraft Heinz Return Authorization or attach a carrier bill of lading with the corresponding RA number noted;
- (d) Obtain the stamp/signature of the Kraft Heinz receiving facility;
- (e) Return Product as soon as practical within carrier schedule, in any case, within six business days from the date of the return authorization, or if they were not the original carrier, within six business days of receiving the Product;
- (f) Failure to return the Product within six business days shall automatically result in a carrier claim against carrier.

Carrier shall not be responsible for code dates, as long as the Product returns to Kraft Heinz within six business days of the date carrier took possession of the Product. After six days, carrier shall be responsible for the Product only if that Product became unsalable due to late return.

**Carrier responsibility for Bill of Lading Keep Temperature & Product Disposition Instructions:**

The carrier is responsible for maintaining the bill of lading keep temperature at all times. Any period of time above (or below) the bill of lading keep temperature affects the quality of the Products and/or reduces the Product's shelf life by an unknown amount. Whenever Product is determined by the consignee to have arrived above the bill of lading keep temperature, or refrigerated Product is found to be frozen, the carrier must abide by the decision of Shipper Quality Assurance as to the quality and salability of the Product. Specifically,

- Carrier shall never sell any Product. Kraft Heinz disposition instructions must be followed at all times and no unauthorized sale, disposal, donation, or conversion may occur.
- If a salvage allowance is given in lieu of allowing carrier to sell the product, this allowance will not exceed the amount Shipper could typically recover from a distressed sale.

Carrier must report any indication of a temperature problem immediately to the NCC or by calling the phone number given on the bill of lading.

**Product Refusal due to Suspected Temperature Abuse:** In order to ensure that our consumers are not put at risk due to temperature-abused product, Kraft Heinz will take back any load that is refused for such cause. Specific rules of engagement and process flows have been established to streamline resolution efforts.

## **Kraft Heinz North America Continuous Seal Record Form U.S. and Canada**

Contract carrier and corresponding third parties must comply with *KFNA Continuous Seal Record Form*.

Carrier shall fill out the Continuous Seal Record Form in the event that it is necessary to break the seal and Carrier shall fax the completed Continuous Seal Record Form to the Kraft Heinz Claims Department as soon as possible. See Trailer-Security-Drivers information below:



Date/ Revision: October 2020

# ATTENTION DRIVERS-PLEASE READ!

EFFECTIVE IMMEDIATELY, KRAFT HEINZ CO. SECURITY REQUIRES  
ALL DRIVERS TO FOLLOW THESE SECURITY  
PROCEDURES:

1. THE SEAL ON ANY KRAFT HEINZ LOAD SHOULD NOT BE BROKEN FOR ANY REASON, except to comply with local legal regulations (e.g., weigh scales).
2. If a seal must be broken for any other reason (i.e.: accident, broken down trailer etc.)- this form MUST be signed by a Kraft Heinz Transportation Representative. Also, a chain of custody letter/email documenting events and trans loading details should be submitted in addition to this form to the receiving location. Failure to provide will result in a carrier claim
3. Loads should also be secured with padlocks, if available.
4. All drivers must ensure a seal has been applied prior to departing the origin facility. In the event that a shipper has failed to apply a seal, the carrier must notify a Kraft Heinz Transportation Representative, apply their own seal prior to departure, and document the seal number and shipper representative's signature on the Bill of Lading (BOL).
5. If a seal is broken, Driver must follow these procedures:

Kraft Heinz Intra-company Load

6. Driver must replace broken seal with new seal and keep broken seal.
7. Driver must document the new seal number on the Bill of Lading (**BOL**)
8. Driver must document all appropriate information on **Form KHCsec-TR01: Trailer Security – Broken Seal Information for Drivers (see reverse side)**
9. Driver should ask the local official to provide his/her name, signature, title, badge number, serial number or other identification on **Form KHCsec-TR01**

Kraft Heinz Customer Load

4. Driver must replace broken seal with new seal and keep broken seal.
5. Driver must document the new seal number on the Bill of Lading (**BOL**)
6. Driver must document date and time of incident on **BOL**.
7. Driver should ask the local official to provide his/her name, signature, title, badge number, serial number or other identification on **BOL**.
8. Driver should save all documentation and forms provided by local official.

10. Driver should save all documentation and forms provided by local official.
  11. Driver must contact Carrier Dispatcher to await further instructions. Load should not be delivered until instructions have been received.
  12. Driver delivers load to Kraft Heinz facility, per instructions from Carrier Dispatcher, and provides documentation to Kraft Heinz Receiving personnel.
9. Driver or Carrier Dispatcher should report incident and new seal number to National Claims Center (1-800-238-6374)
  10. Driver delivers load to final destination.



Date/ Revision: October 2020

# ATTENTION DRIVERS - PLEASE READ!!

## KRAFT HEINZ CO. FORM KHC sec-TR01: TRAILER SECURITY- BROKEN SEAL INFORMATION FOR DRIVERS

**KRAFT HEINZ INTRACOMPANY & CUSTOMER SHIPMENTS OF FINISHED GOODS**  
*Failure to complete/submit this form will result in a carrier claim for quality compromised product.*

### 1. General Information

Date of Incident: Date of Incident Time: \_\_\_\_\_

Location: \_  
Address/ City/ State: \_

Reason for Broken  
Seal: \_

### Legal Information

Name/ Signature- Law  
Enforcement Official: \_\_\_\_\_  
Title: \_\_\_\_\_ Badge No: \_\_\_\_\_  
Other Information: \_

### 2. Carrier / Load Information

Carrier:	_____	Trailer No:	_____
Orig. Seal No:	_____	New Seal No:	_____
Driver Name:	_____	Drivers Lic #:	_____ State: _____
Order No:	_____	Load No:	_____ BOL: _____
Shipping Location	_____	Receiving Location	_____

•

### 3. Non- Compliance Breaks

Submit chain of custody letter to receiver showing details of transload and control throughout transit- failure to provide this additional documentation will result in a carrier claim

I, Authorized KHC Contact, approved the breaking of this seal and certify  
transportation has been notified on this date <today's date>

## REQUIREMENTS FOR TRANSPORTATION EQUIPMENT

1. Trucks should arrive with at least  $\frac{3}{4}$  tank of fuel.
2. Those trucks with loads exceeding \$35,000 USD should have GPS with a panic button. The Kraft monitoring center should have access to the truck's position information in real time.  
In cases where Kraft solicits help from the carrier to find trailers for the transportation of product, those trailers should have GPS, and in the case the proposed trailers proposed by the carrier do not have GPS, Kraft will have the liberty not to use those trailers.
3. The transportation equipment should be in good operating condition having traffic plates in both the tractor and trailer.

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## REQUIREMENTS FOR CARRIERS

1. The carrier should provide a 24 hour a day and 7 day a week contact for emergencies.
2. The carrier should provide an updated list of drivers.
3. The carrier should send representatives and drivers to training and educational sessions organized by Kraft.
4. The carrier should ensure that all of the referenced documents of the carriers and drivers are in order including traffic plates, insurance, licenses, etc.
5. The carrier should make sure that all accidents be reported to the Kraft emergency number immediately **Kraft (ILSP) 01 800 672 16 50 , 01 800 001 2273 , 01 800 001 2274.**
6. The carrier should cooperate with Kraft with any robbery investigation.
7. The carrier will provide a copy of the filed report in a robbery case within 24 hours following the filing of such report. Both parties agree that by DRIVER it will be understood as the vehicle operator that transports Kraft merchandise.

**KRAFT EMERGENCY PHONE NUMBER**

**01 800 672 1650**

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### Truck Entry and Exit Security Procedures

Kraft Heinz sites are required to verify the identification of all truck drivers attempting to gain access to the facility using a state-issued or government-issued commercial driver's license. Below is the Company's standard for handling trucks attempting to gain access to a Kraft Heinz facility. Prior to granting access to the facility, sites shall:

- Identify truck drivers using a state issued (or government issued) driver's license
- Validate the driver's license expiration date and class of service
- Verify the Bill of Lading (BOL) number annotated on the shipping documentation with the daily authorized delivery list
- Confirm the security seal(s) are intact and have not been tampered with
- Verify the seal number(s) from the BOL (or raw milk tanker wash tag) and shipping documentation to the trailer seal(s)
- Inspect the contents of empty trailers
- Ensure truck passengers are properly processed as facility visitors in accordance with Company policy

Trucks will be denied access to the facility if:

- A valid state or government issued driver's license cannot be displayed, is expired or if the photo does not resemble the vehicle operator
- The driver's license class of service is insufficient for the vehicle being driven
- The truck driver has a firearm or other weapon
- The truck driver appears to be under the influence of drugs or alcohol and/or if drug paraphernalia is seen in the truck



Trucks may be denied access, directed to a holding area and referred to shipping and receiving personnel for clearance if:

- The BOL does not match the daily authorized delivery list
  - The load has no transportation documentation
  - The seal is missing, has been tampered with or does not match the seal number annotated on the BOL and shipping documentation.
- 

## **Port Drayage Procedures**

### **Inbound Process - Before vessel arrival to Port**

Customs House Broker shall:

Email the following Drayage Provider, 72 hours prior to arrival:

- Cargo Manifest
- Purchase Order Information
- Bill of Lading
- Vessel ETA Discharge Port
- Requested Delivery Date (RDD) at destination

### **Customs Clearance & Pre Arrival Planning**

(a) Customs House Broker shall:

- Arrange customs clearance, FDA, USDA, etc.
- Fax Delivery Orders to Drayage Carrier

(b) Customs House Broker shall:

- Issue Rail Pickup Numbers if shipment is arriving via Rail.

(c) Drayage Carrier shall:

- Notify Kraft Heinz of any issues affecting the drayage of the container.
- Monitor Port Free Time (per Kraft Heinz Ocean Contract) or Ramp Free Time, which is 48-hours from notification by rail.

It is critical to have all customs clearance completed prior to container Last Free Day to avoid demurrage charges.

### **Drayage to Kraft Heinz or Customer Facilities**

Drayage Carrier shall:

- Check availability at rail ramp, immediately report any problems to Kraft Heinz of assigned Drayage Management Team.
- Verify Seals and Dray containers to final destination.
- Proactively report any waiting time or demurrage charges, obtain pre-approval for any waiting time or accessorial charges.
- Safely transport Kraft Heinz container to designated Container Yard.
- Verify Seal at designated Container Yard.



Date: 10/23/2024

## BILL OF LADING

Page 1

## SHIP FROM

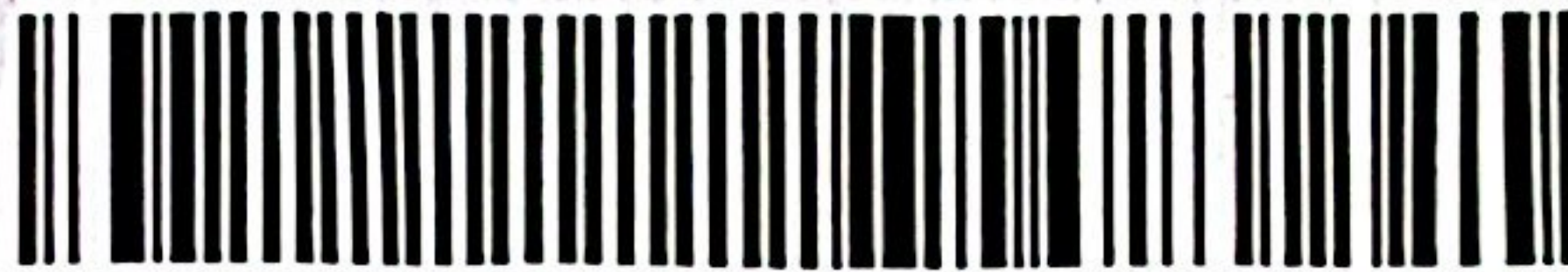
Name: Kraft Heinz Food Company c/o F

Address: 1301 Heinz Drive

City/State/Zip: Fremont, OH 43420

FOB: ☐

Bill of Lading Number: 2092067330



## SHIP TO

Name: USF CHARLOTTE

Location #: \_\_\_\_\_

Address: 7801 STATESVILLE RD

City/State/Zip: CHARLOTTE, NC 28213

FOB: ☐

CARRIER NAME: COYOTE

Trailer number: 03234 CLLQ COYOTE

Seal number(s): 099303

SCAC: CLLQ

Pro number:

## THIRD PARTY FREIGHT CHARGES BILL TO:

Name:

Address:

City/State/Zip:

SPECIAL INSTRUCTIONS: CHEP OUT: 0 PECO OUT: 21 GMA OUT: 0 XPRT OUT: 0 TTL WGT: 0

## CARRIER INSTRUCTIONS:

COLD WEATHER NOTICE: 1015 to 0415, shipment is susceptible to freezing if exposed to freezing temperature for prolonged periods. If delay is encountered or anticipated, contact shipper for instructions.

Freight Charge Terms: (freight charges are prepaid unless marked otherwise)

Prepaid ☒ Collect ☐ 3rd Party ☐☐ Master Bill of Lading: with attached underlaying (check box) Bills of Lading

## CUSTOMER ORDER INFORMATION

CUSTOMER ORDER NUMBER	# PKGS	WEIGHT	PALLET/SLIP (CIRCLE ONE)	ADDITIONAL SHIPPER INFO
3349295E	1374	41585	Y	1777173224
GRAND TOTAL	1374	41585		

## CARRIER INFORMATION

HANDLING UNIT		PACKAGE		WEIGHT	H.M. (X)	COMMODITY DESCRIPTION	LTL ONLY	
QTY	TYPE	QTY	TYPE				NMFC#	CLASS
21	PLT	1374	CSES	41585		Class -60 Food Stuffs S		
21		1374		41585				
GRAND TOTAL								

Where the rate is dependent on value, shippers are required to state specifically in writing the agreed or declared value of the property as follows:

\*The agreed or declared value of the property is specifically stated by the shipper to be not exceeding

per \_\_\_\_\_.

COD Amount: \$ \_\_\_\_\_

Fee Terms: Collect: ☐ Prepaid: ☐Customer check acceptable: ☐

NOTE Liability limitation for loss or damage in this shipment may be applicable. See 49 U.S.C. 14706(c)(1)(A) and (B).

RECEIVED, subject to individually determined rates or contracts that have been agreed upon in writing between the carrier and shipper, if applicable, otherwise to the rates, classifications and rules that have been established by the carrier and are available to the shipper, on request; and all the terms and conditions of the NMFC Uniform Straight Bill of Lading.

The carrier shall not make delivery of this shipment without payment of freight and all other lawful charges.

Signature \_\_\_\_\_ Shipper

## SHIPPER SIGNATURE / DATE

This is a certify that the above named materials are properly classified, packaged, marked and labeled, and are in proper condition for transportation according to the applicable regulations of the DOT.

10-23-24

## Trailer Loaded:

☒ By Shipper☐ By Driver

## Freight Counted:

☒ By Shipper☐ By Driver/Pieces

## CARRIER SIGNATURE / PICKUP DATE

Carrier acknowledges receipt of packages and required placards. Carrier certifies emergency response information was made available and/or carrier has the DOT emergency response guidebook or equivalent documentation in the vehicle.

Property described above is received in good order, except as noted.

US Bank Freight Paymt Addr: Kraft Heinz Foods Co. c/o US Bank, PO Box 3001, Naperville, IL 60566-7001. For Claims call 1-800-238-6374